

Remington Arms Co., Inc.
Product Service
Legal Case #:6579

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
240807	9/15/2011	9/16/2011	9/16/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Uncle Sam's Loans		Uncle Sam's Loa	200 Main St	Man	WV	25635		W 304-583-6969

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fires on safety release	Concern:1007 Fired on Safe Release		
C				

9/26/11 Per note with rifle, customer says it fires occasionally when safety is released and sometimes won't fire at all.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25803	C6677846	EL	10/16/1991
Date Purchased	Where Purchased	Accessories	Original Owner			
	SI/ ANGLERS ROOST SPORT SHOP		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, quote to replace TPA, clean and test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

9/26/11 Per Ilion, trigger assm dirty, sticky causing parts to work sluggish. Can offer to quote to replace TPA, clean and test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/16/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		EL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY SEAR SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Attn Customer Service

6579

24"
EL 10/9/1
U#
.013

Please check out this rifle
customer says it fires occasionally when
safety is released & sometimes won't fire
at all

Thank You
Lee Mully
Uncle Sam's Loans

Serial
Number:

C6677846

Model: 700



RE00240807

ROGER MUNCY
304-583-6969
UNCLE SAM'S LOANS
200 MAIN ST
MAN WV 25635

8 LBS

1 OF 1

SHIP TO:

ARMS SERVICES DIVISION/REPAIR
REMINGTON ARMS COMPANY
14 HOEFLER AVE.

ILION NY 13357-1816



NY 135 0-01



T.A. dirty, sticky causing
parts to work sluggish.
can offer to replace TPA,
clean test fire at 1/2
normal cost.

Quote

RECEIVED
SEP 20 2011

BY:

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P-800-243-9700/F-336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:	09/15/2011
RE00240807	C6677846	Estimate Date:	09/19/2011
	Model 700 Center Fire Caliber: 7 MM REM MAG	Date Printed:	10/11/2011

Customer:	Return To:
UNCLE SAMS LOANS	UNCLE SAMS LOANS
200 MAIN STREET	200 MAIN STREET
MAN, WV 25635 US	MAN, WV 25635 US

Please Circle One:
 VISA MC DISCOVER Card No. _____ Exp. Date _____
 Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
 Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments
 trigger assm dirty, sticky causing parts to work sluggish. can offer to replace trigger plate assm, clean and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	94.00	50	47.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 75.50
 Est Sales Tax: 4.53

Total: 80.03

TRANSMISSION VERIFICATION REPORT

TIME : 10/11/2011 10:25
NAME :
FAX : 3365487823
TEL :
SER.# : BROCOJ148005

DATE, TIME
FAX NO./NAME
DURATION
PAGE(S)
RESULT
MODE

10/11 10:24
13045836955
00:01:02
02
OK
STANDARD
ECM

Remington®

FACSIMILE TRANSMITTAL SHEET

To: _____ Date: 10/11/11
Company: Uncle Sam's Loans From: Christy Mitchell
Fax No.: 304-583-6955 Fax No.: _____
Phone No.: _____ Phone No.: 800-243-9700

Number of pages including Cover Sheet: _____

COMMENTS:

Please contact us regarding this quote.
Repair is on hold pending your approval.
We will return as received on 10/18/11
if no response.

Remington®

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Repair # 240807

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