

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6983

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
248969	12/2/2011	12/5/2011	12/5/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Thomas	Velotti	28 Pine Brook Loop	Hopewell Junction	NY	12533		E tv83na221@aol.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fires when moving from safe to fire	Concern:1007 Fired on Safe Release		
C				

12/15/11 Per note on SR, fires when moving from safe to fire.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	85656	71407778	XB	12/6/2007 1:26:54 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	RSR GROUP TEXAS, INC.		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

12/15/11 Per Ilion, could not duplicate concern. Trigger assm rusty. Can offer to replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/5/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG SS
	Date Code		XB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	RUSTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

Parts and Repairs: P:800-343-9700 F:336-548-7801

www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"  
XB12/0  
4#

Service Request Number: SRD0004451  
Serial Number / Description: 71407778  
Model 770 RIFLE

6983

Date of Request: 11/21/2011  
Date Printed: 11/21/2011

Customer:  
THOMAS VELOTTI  
28 PINE BROOK LOOP  
HOPEWELL JUNCTION, NY 12533 US

Destination:  
Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US

Email: tv33na221@aol.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return  
M239 - REPLACE TRIGGER ASSEMBLY

Service Request Section  
fires when moving from "safe" to "fire"

PAPERWORK REQUESTS  
COPY OF ORIGINAL  
PROOF OF PURCHASE.  
I DO NOT HAVE  
IT.

Qty Needed	Warranty	Price	Disc	Amount
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RECEIVED  
DEC 06 2011

BY: .....

Serial Number: 71407778  
Model: 770



RE00248969

could not duplicate concern.  
T.A. rusty. can often to replace  
TPA, clean test fire at 1/2  
normal cost.

Quote

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$ .00