

Remington Arms Co., Inc.
Product Service
Legal Case #:7031

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
249589	12/8/2011	12/9/2011	12/9/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Steve	Wall	5107 Eastcrest Rd	McLeansville	NC	27301		E.swall@claycreek.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on bolt closing	Concern:1008 Fired on Bolt Closing	Unknown	
C				

1/5/12 Per note on SR, rifle fired on bolt closing.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	20000	6544167	PW	6/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	BRWN RGRS DXSN WINSTN SALM NC	TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	40.40	1/5/2012				

1/5/12 Per Ilion, could not duplicate concern. Trigger assm dirty, sticky and rusty. Replace TPA, clean, test fire at BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/9/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		PW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

http://cns03an13:200/nsaann/PrintDisplay.aspx?ID=7031&Tyne=Case

1/5/2012

336-226-5167
804 Bradley St Burlington 27215

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY,RUSTY
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



22"
PWG/7
3.5#
.007

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

7051

Service Request Number: SR00005519
Serial Number / Description: 6544167
Model: 700

Date of Request: 12-02-2011
Date Printed: 12-02-2011

Customer:
STEVE WALL
5107 EASTCREST ROAD
MCLEANSVILLE, NC 27301 US

Destination:
Arms Services
14 Hoeffer Ave
Hickory, NC 28601 US

Email: swall@claycreek.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

PER CONSUMER, GUN FIRED WHEN HE CLOSED THE BOLT.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

6544167

Model: 700



RE00249589

could not duplicate concern.
T.A. dirty, sticky + rusty.
Mphaser TPA, CLEAN + Test Fire
under BCP for B 20. + ship

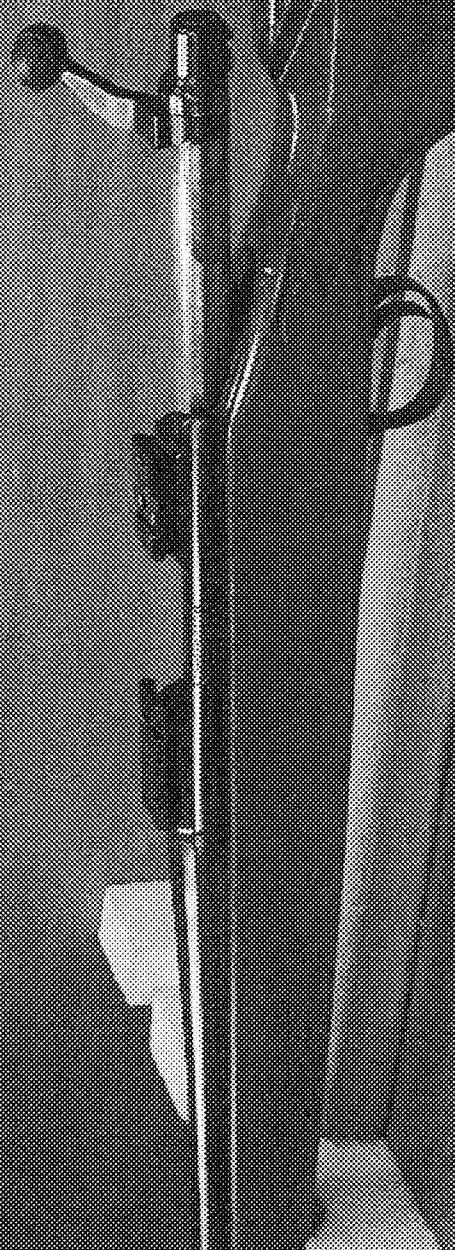
RECEIVED
DEC 13 2011
Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

BY: _____

Sub Total: .00
Est Sales Tax: .00

Grand Total: \$.00



6544167
MODEL 700
REQ0249589

