

Remington Arms Co., Inc.
Product Service
Legal Case #:6928

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
247819	11/23/2011	11/29/2011	11/29/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Welch	4388 Valley View Rd	Thomasville	NC	27360		E mwelch3@triad.rr.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S	Fired on safety Concern:1007 Fired on Safe Release			
C				

12/13/11 Per note with rifle, the gun will fire when the safety is switched from the safe to the fire position without touching the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27572	ML011483	PQ	6/20/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	FRT BASE W/BOTTM HALF RING	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, check over at no charge						

Repair/Replacement Cost	Repair/Replacement Date
35.40	12/13/2011

12/13/11 Per Ilion, connector is broken. Replace TPA, clean, check over at no charge.cm

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/29/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4013	Broken or Missing Parts	CONNECTOR IS BROKEN
Barrel	Description		24" 50 CAL
	Date Code		PQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	AFT MKT
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		FRT BASE W/BOTTM HALF RING

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



2411

2061

Parts and Repairs: P:800-243-9700 F:336-348-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

6928

Service Request Number SR00003206	Serial Number / Description ML011483 Model 700ML RIFLE Caliber: 30	Date of Request: 11/08/2011 Date Printed: 11/08/2011
Customer: MICHAEL WELCH 4388 VALLEY VIEW ROAD THOMASVILLE, NC 27360 US	Destination: Arms Services 14 Hoeffer Ave Ilion, NY 13357 US	Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M307 - BROKEN TRIGGER TRIGGER GUARD - THE GUN WILL FIRE WHEN THE SAFETY IS SWITCHED FROM THE SAFE TO THE FIRE POSITION WITHOUT TOUCHING THE TRIGGER!
Service Request Section
VERY DANGEROUS!!!

Parts And Service Details		Qty Needed	Warranty	Price	Disc	Amount
Material	Type					

Serial Number:

ML011483

Model: 700ML



RE00247819

CONNECTOR IS BROKEN.
Replace TPA, clean & check over
AT NLC
#230145

RECEIVED
DEC 02 2011

BY:

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00







