

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6615

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
242942	10/10/2011	9/26/2011	10/11/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Eric	Womble	14749 Phoenix Hwy 98	Fairhope	AL	36532		H 251-517-7337 C 228-327-4361

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI skinned thumb				
PD	Cause:4038 Could Not Duplicate Concern		U	
S	Concern:1007 Fired on Safe Release			
C				

9/26/11 Per call from Womble, about a year ago a hog ran out and he pulled the trigger but had the safety on and it didn't fire. He pushed the safety off and it fired. This happened again this year. As he was not expecting it to fire, the safety punched his thumb taking the skin off.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM STW	27502	S6322719	PR	6/23/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
12/12/2009	SIMMONS SPORTING GOODS		N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

9/26/11 Shipping box from Ilion and sending ARS.cm 10/14/11 Per Ilion, could not duplicate concern. replace TPA, clean, test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/11/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 7MM STW FL HB SS
	Date Code		PR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	MUZZLE HAS BEEN PORTED
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

26"  
PRG/9;  
4#  
.012

COPY

6615

September 26, 2011

Eric Womble  
14749 Phoenix Hwy 98  
Fairhope, AL 36532

RE: Case # 6615, Model 700

Dear Mr. Womble,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service".

I apologize for the inconvenience and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell  
Consumer Affairs Administrator  
Phone: 800-243-9700, ext 8684  
[christy.mitchell@remington.com](mailto:christy.mitchell@remington.com)

RECEIVE  
OCT 13 2011

BY: \_\_\_\_\_

could not duplicate concern.  
T. A. dirty, rusty + set screws  
altered. replace TPA, clean +  
test fire at 1/2 normal cost.

Quote

S6322719

Model: 700



RE00242942

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

PS 25249

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	700 7mm SW	Serial Number:	56322719
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name:	ERIC WOMBLE	Date of Purchase:	DEC 12, 2009
Address (no PO Boxes): 14749 SCENIC HWY 98			
City:	FAIRHOPPE	State:	AL
Zip:	36532		
Phone (Daytime):	(228) 327-4361	Fax:	
E-mail Address: (If e-mail address is provided, notification of receipt and shipment will be sent) ERIC.WOMBLE@HOTMAIL.COM			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
THE RIFLE HAS MISFIRED TWICE. WHEN THE TRIGGER IS PULLED WHILE THE SAFETY IS ENGAGED, THE GUN <del>DOES</del> THEN FIRES WHEN THE SAFETY IS TURNED OFF WITHOUT PULLING THE TRIGGER AGAIN. BOTH TIMES IT WAS <del>RE FIRED</del> <del>BASED</del> BASICALLY KNOCKED OFF THE END OF MY RIGHT THUMB DUE TO THE UNEXPECTED IMPACT			
Ammunition Information: N/A			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	9/26/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
<b>PLEASE CHECK ONE</b> MEDIA COORDINATOR TO MAIL		I WILL MAIL xxx	
DESCRIPTION:  700			

## LABEL INFORMATION

MAIL LABEL TO:	Eric Womble 14749 Phoenix Hwy 98 Fairhope AL 36532 228-327-4361
RETURN ITEM TO:	Remington - Product Serv Case #6615

**PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR**

4XX596 SEP 27, 2011 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969067654252  
REF 1:ERIC WOMBLE/CD/CM  
REF 2:700/CASE#6615

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG:		
DV 0.00	COD 0.00	SVC T/P USD
DC 0.00	DGD 0.00	RS 0.50
AH 0.00	PR 0.00	SD 0.00
		SP 0.00
TOT PUB CHG 10.27	PUB+HANDLING	10.27













