

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6825

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
246516	11/10/2011	11/11/2011	11/11/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Fuji Film USA	Dennis	Woodard	1015 Sharp Mountain Pkwy	Jasper	GA	30143		W 770-737-2091

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safety release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown
C				

11/28/11 Per note with rifle, his friend was sighting in his rifle and when he moved the safety to fire it discharged. No one was hurt. The rifle has been in the family for a long time and was recently cleaned (before we took it to the range).cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	241902	EN	10/1/1966
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE	N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Can offer to replace TPA, clean and test fire under BLSM price						

Repair/Replacement Cost	Repair/Replacement Date
45.40	11/28/2011

11/28/11 Per Ilion, could not duplicate concern. Trigger assm dirty. Can offer to replace TPA, clean and test fire under BLSM price of \$20 + shipping.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/11/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		EN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	DID NOT CLOSE ON SAAMI OVERMAX
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

6825

22"  
EN006  
3.5#  
.007

**Response Via Email (Jeremy)**

11/02/2011 08:14 AM

We regret you are experiencing a problem with your Remington product. We would like to speak to you in more detail regarding your inquiry. If you will please contact our Parts & Repair Department with your SERIAL NUMBER, at 1-800-243-9700 Mon-Fri 9-5 EST, our representatives can assist you with this matter.

**Customer By Email (woodardz tds net)**

11/01/2011 09:25 PM

I recently purchased a Remington Model 700 (ENO-circa 1966) I had heard there were instances where the rifle could accidentally discharge when the safety was moved to the fire position. I discussed the issue with a gun smith before I shot the gun. He had not heard of the report and said that the rifle was a fine gun and if Remington had any doubt, they would issue a recall. So I completely forgot about the issue. I took the rifle to the range today and much to my surprise, it happened. My friend was sighting the rifle and when he moved the safety to the fire position, the gun discharged. Thankfully, no one was hurt. The rifle has been in the family for a long time and was recently cleaned ( before we took it to the range).

How can I get this rifle repaired so I can trust the safety again? Can I have Remington make the repair or can you recommend a gun smith. I live in Jasper, GA...about 60 miles North of Atlanta.

Thanks,  
Dennis Woodard  
770-737-2088

**Question Reference #111101-000125**

**Product Level 1: Firearms**

**Date Created: 11/01/2011 09:25 PM**

**Last Updated: 11/02/2011 08:14 AM**

**Status: Waiting**



**DENNIS WOODARD**  
SPECIAL ACCOUNTS SUPPORT REPRESENTATIVE  
IMAGING GROUP

**FUJI PHOTO FILM U.S.A., INC.**  
1015 SHARP MOUNTAIN PARKWAY  
JASPER, GA 30143  
TEL: (770) 737-2091  
E-MAIL: dwoodard@fujifilm.com

RECEIVED  
NOV 14 2011

BY:.....

Serial Number:

241902

Model: 700



RE00246516

could not duplicate concern  
T.A. dirty. can offer to replace  
TPA, clean + test fire under  
BLP for \$20.00 + ship

Quote







