

Remington Arms Co., Inc.
Product Service
Legal Case #:6465

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
239803	9/2/2011	8/18/2011	9/6/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Scheels	---	Scheels	1200 Scheels Dr.	Sparks	NV	89434		W 775-331-2700 F 775-331-2705 E heclement@scheelssports.com

Incident Michael Abel

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

8/18/11: Helen @ store called in. Customer brought rifle to them so they can send it back for exam. Customer stated he had a FSR. No damage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27095	G6956968	AE	3/23/2010 2:52:14 PM

Date Purchased	Where Purchased	Accessories	Original Owner
6/16/2010	SCHEELS - RENO SPARKS	SCOPE RINGS,TWO PIECE BASE,SLING,SHELL HOLDER	U

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - To restore confidence - replace TA @ n/c - warranty						

Repair/Replacement Cost	Repair/Replacement Date
\$47.40	9/13/2011

8/18/11: Mailing ARS, letter, form. df 9/13/11: Per Ilion - Could not duplicate concern. To restore confidence in rifle, will replace TA, clean & test fire at n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/6/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		24" 3006 SPRG
	Date Code		AE

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SLING, SHELL HOLDER

2411
AE3/10
3.15
COPY

6465
August 19, 2011

Scheels
Attn: Helen
1200 Scheels Dr.
Sparks, NV 89434
Phone: 775-331-2700

Ref: # 6465, Model 700, Serial # G6956968

Dear Helen,

Enclosed is a prepaid UPS shipping label to cover shipment of the firearm to our factory for examination and a form.

Please include a copy of this letter and form to put inside the shipping container. The letter and form inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co., LLC
Phone: 1-800-243-9700 press 0 and ask for ext 8686
Fax: 336-548-7872

RECEIVED
SEP 08 2011

BY:

could not duplicate concern.
to restore confidence in rifle
will replace TPA, clean & test
Rifle at r/c

teamwork

Number: **G6956968**

Model: **700**



RE00239803

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Print

Reset

Model Number: 700		Serial Number: 66956968	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Scheels-Reno Sparks		Date of Purchase: 6-16-2010	
Address (no PO Boxes): 1200 Scheels Drive			
City: Sparks		State: NV	Zip: 89434
(Daytime) Phone: (775) 331-2700		Fax: (775) 331-2705	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) heclement@scheelsports.com			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Sold to customer on 6-26-2010. Customer returned the gun to us on 8-16-2011. Advised us that the gun fired when he engaged the safety.			
500 characters left			
Ammunition Information:			
Manufacturer: unknown		Type: unknown	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			

Brand of cleaning solution used:
How often do you clean the bore? (Months or Number of rounds) 7
How often do you clean the action? (Months or Number of rounds) 7
How often do you clean the trigger assembly? (Months or Number of rounds) 7
Brand of lubricant used: 7
How often do you lubricate the bore? (Months or Number of rounds) 7
How often do you lubricate the action? (Months or Number of rounds) 7
How often do you lubricate the trigger assembly? (Months or Number of rounds) 7
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > <input type="checkbox"/> YES <input type="checkbox"/> NO ?
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? n/a
What were the services performed? n/a
Ship your INSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

Store Gun - Customer return

K-156

REPAIRS

Date:

8-16-11

To:

Remington

Product Services

14 Hoefler Avenue

Ilion, NY 13357

Manuf

Model

SN

Caliber

Reason

Remington 700 ADL G6956968 30-06 sprg Gun discharges

when safety is put on

CUSTOMER INFORMATION

Name:

Reno Sparks Scheels

Address:

1200 Scheels Drive

Sparks, NV 89434

ID:

FEL Attached

Expiration:

3-1-2014

Signature:

[Signature]

Date:

8-16-2011

Phone:

Notes:

Remington 800 243-9700 Product Service - Dale

For any questions, please contact Helen Clement (775)331-2700 x2266

Reno Sparks Scheels

1200 Scheels Drive

Sparks, NV 89434

FFL 9-88-031-01-4C-01337

Federal Firearms License
(18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

Direct ATF ATF - Chief, FFLC
Correspondence To 244 Needy Road
 Martinsburg, WV 25405-9431

License
Number

9-88-031-01-4C-01337

Chief, Federal Firearms Licensing Center (FFLC)

Expiration
Date

March 1, 2014

Name

RENO SPARKS SCHEELS

Premises Address (Changes? Notify the FFLC at least 30 days before the move.)

**1200 SCHEELS DRIVE
SPARKS, NV 89434-**

Type of License

01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

Purchasing Certification Statement

The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."

Mailing Address (Changes? Notify the FFLC of any changes.)

**SCHEELS ALL SPORTS INC
RENO SPARKS SCHEELS
1200 SCHEELS DRIVE
SPARKS, NV 89434-**

Licensee/Responsible Person Signature

Printed Name

Position/Title

Date

ATF Form 8 (5310.11)

Revised September 2008

Previous Edition is Obsolete

SCHEELS ALL SPORTS INC 1200 SCHEELS DRIVE SPARKS, NV 89434 9-88-031-01-4C-01337 March 1, 2014 01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

Federal Firearms License (FFL) Customer Service Information

Federal Firearms Licensing Center (FFLC)
244 Needy Road
Martinsburg, WV 25405-9431

Toll-free Telephone Number: (866) 662-2750
Toll-free Fax Number: (866) 257-2749
E-mail: NLC@atf.gov

ATF Homepage: www.atf.gov
FFL eZ Check: www.atfonline.gov/fflezcheck

Change of Address (27 CFR 478.52). Licensees may during the term of their current license remove their business or activity to a new location at which they intend regularly to carry on such business or activity by filing an Application for an Amended Federal Firearms License, ATF Form 5300.38, in duplicate, not less than 30 days prior to such removal with the Chief, Federal Firearms Licensing Center. The application must be executed under the penalties of perjury and penalties imposed by 18 U.S.C. 924. The application shall be accompanied by the licensee's original license. The license will be valid for the remainder of the term of the original license. (The Chief, FFLC, shall, if the applicant is not qualified, refer the application for amended license to the Director of Industry Operations for denial in accordance with § 478.71.)

Right of Succession (27 CFR 478.56). (a) Certain persons other than the licensee may secure the right to carry on the same firearms or ammunition business at the same address shown on, and for the remainder of the term of, a current license. Such persons are: (1) The surviving spouse or child, or executor, administrator, or other legal representative of a deceased licensee; and (2) A receiver or trustee in bankruptcy, or an assignee for benefit of creditors. (b) In order to secure the right provided by this section, the person or persons continuing the business shall furnish the license for that business for endorsement of such succession to the Chief, FFLC, within 30 days from the date on which the successor begins to carry on the business.

(Continued on reverse side)

Cut Here ✂

Federal Firearms License (FFL) Information Card

License Name: **SCHEELS ALL SPORTS INC**
Business Name: **RENO SPARKS SCHEELS**
License Number: **9-88-031-01-4C-01337**
License Type: **01-DEALER IN FIREARMS OTHER THAN
DESTRUCTIVE DEVICES**
Expiration: **March 1, 2014**

FFL Newsletter - Electronic Version Available

Sign-Up Today!

FFLs interested in receiving the electronic version of the FFL Newsletter, along with occasional additional information, should submit name, FFL number, and e-mail address to: FFLNewsletter@atf.gov.

The electronic FFL Newsletter will enable ATF to communicate information to licensees on a periodic basis.



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	8/19/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL XXXXXX	
DESCRIPTION: Ref# 6465 rifle			

LABEL INFORMATION

MAIL LABEL TO: Scheels Attn: Helen 1200 Scheels Dr. Sparks, NV 89434 Phone: 775-331-2700
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~

4XX596 AUG 19, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066753227
REF 1:SCHEELS/HELEN/CD/DMF
REF 2:REF#6465/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGs: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 12.80 PUB+HANDLING 12.80





