

Remington Arms Co., Inc.
Product Service
Legal Case #:6421

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
236844	7/29/2011	8/4/2011	8/4/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Academy	---	Academy	1187 E. County Line Rd.	Jackson	MS	329211		W 601-572-3660

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Dealer sent gun in for consumer. Dealer stated that gun fires when bolt is closed. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27121	G7045857	AF	3/3/2011 8:13:55 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY SPORTS & OUTDOORS		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Check over completely - warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$27	8/16/2011				

8/16/11: Per Ilion - Could not duplicate concern. TA functions as designed. Will check over completely, clean & test fire @ n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/4/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 270 WIN
	Date Code		AF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
	Firing Pin	Like new; Functioning	

Bolt	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Customer Firearm Repair - Info for Manufacturer/Repair Center

Today's Date

7/21/2011

Completed By

Wesley Conn

Manufacturer/Repair Center
Information:

Manufacturer/Repair Center
Address

Remington Arms Corporation, Inc.
Attn: Arms Service Division/Repairs
14 Hoeffler Ave
Illion, NY 13357
1-800-243-9700
www.remington.com

Phone Number
Website

Notes

Serial Number

G7045857

Model

700 Adl

Type of Firearm

Rifle

Caliber/Gauge

.270

Reason for Repair

Gun fires when bolt is closed.

RA # (if applicable)

Return Address

Please return the firearm to the following address once the repair is complete:
Academy Sports + Outdoors
Attention: MOD
1187 E. County Line Rd, Jackson, Ms 39211

Store Phone Number

6015723660

G7045857

Model: 700



RE00236844

RECEIVED
AUG 09 2011

BY:

could not duplicate concern
T.A. Functions as designed.
Will check over completely
clean + test fire at n/c

warranty

24"
AF3/11
4#
1010





