

Remington Arms Co., Inc.
Product Service
Legal Case #:6316

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
235733	7/15/2011	6/29/2011	7/18/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Belk Sporting Goods	Phillip	Adcock	108 Wright Bend Rd	Smithville	TN	37166		W 615-597-4196

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired without pulling trigger Concern:1006 Unexplained Discharge Safe OFF			
C				

7/1/11 Per call from Adcock, his customer brought in a 700 SPS Var 22-250. He said he had shot it, bolted it loaded, didn't put the safety on and laid it down and it fired on it's own.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	84216	G6744959	CC	4/4/2008 3:49:00 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
5/2/2008	JERRY S - BONITZ BROTHERS	TWO PIECE BASE	Y			

CONCERN: FIRED WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, to restore confidence will replace TPA, clean, test at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	47.40	7/20/2011				

7/1/11 Mailing ARS to dealer.cm 7/20/11 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, clean, test at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/18/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 22-250 REM HB
	Date Code		CC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	RUST ON BBL AND REC UNDER STK
	Stock Condition	Slightly Worn; Functioning	SOME MARS,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE

Remington®

26"
CC 4/08
54
007

6316

June 29, 2011

Phillip Adcock
Belk Sporting Goods
108 Wright Bend Rd
Smithville, TN 37166

Subject: Case #6316, Model 700

Dear Mr. Adcock,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service".

I apologize for the inconvenience and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
JUL 20 2011

BY:.....

could not duplicate concern
to restore confidence in rifle
will replace JPA, clean + test
rifle at N/C

#23045

REMINGTON
TRY JAC
G6744959

Model: 700



RE00235733

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	700	Serial Number:	G6744959
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name:	Lee Roy Barrett	Date of Purchase:	5-2-08
Address (no PO Boxes): 6727 Francis Ferry Rd.			
City:	Rock Island	State:	TX
		Zip:	38581
Phone (Daytime):	931- 686 686-8361	Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent)			
E-mail Address:			
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
<p>Gun was Fired & Reloaded & Layed Down & went off with out pulling pulling Trigger called Customer Service & said Said to Ret</p> <p><i>dash Philip</i></p> <p>500 characters</p>			
Ammunition Information:			
Manufacturer:	Hornady	Type:	22-250
Other (i.e. bullet weight/type, shot size, powder): 55gr.			
Handload Information: None			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	6/29/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL xxx	
DESCRIPTION: 700			

LABEL INFORMATION

MAIL LABEL TO:	Phillip Adcock Belk Sptg Goods 108 Wright Bend Rd Smithville, TN 37166 615-597-4196
RETURN ITEM TO:	Rem Prod Serv Case # 6316

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX595 JUN 30, 2011 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066045680
REF 1:BELK SPT GDS/PHILLIP A/CD/CM
REF 2:700/CASE#6316

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGs: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 9.70 PUB+HANDLING 9.70







