

Remington Arms Co., Inc.
Product Service
Legal Case #:6925

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
247781	11/23/2011	11/29/2011	11/29/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro		Bass Pro	5001 Bass Pro Dr	Garland	TX	75043		W 469-221-2600

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing			
C				

12/13/11 Per note with rifle, misfire. Shot on closing of bolt. Possible sticking or broken firing pin.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	84179	G6838361	LE	2/11/2010 1:05:32 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC	TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace IPA, clean, test fire no charge to restore confidence						

Repair/Replacement Cost	Repair/Replacement Date
50.86	12/13/2011

Per Ilion, could not duplicate concern at bench. Check over, replace TPA, clean, test fire no charge to restore confidence at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/29/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 7MM REM MAG
	Date Code		LE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	XMP SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	SEALANT ON THE BLOCKER SCREW NOT HOLDING AND THERE IS EXCESSIVE PLAY BETWEEN THE TRIG AND SCREW
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description	TWO PIECE BASE	

6925

EE2/11
4#
2611
1013

FIREARM REPAIR

RECEIVED
DEC 02 2011

BY: _____

MANUFACTURE: Remington Arms Co.
ATTN: Service Dept.
14 Hoeller Avenue
Ilion, N.Y. 13357
(800) 243-9700

FROM: BASS PRO OUTDOOR WORLD
ATTN: VAULT SPECIALIST
5001 BASS PRO DRIVE
GARLAND, TX 75043
(469) 221-2600 EXT. 4075

Serial Number:

G6838361

Model: 700

SERIAL NUMBER: 56838361



MODEL NUMBER: 700 SPS

RE00247781

LOG NUMBER: RL5-7-1 SKU: _____

CUSTOMER CONTACT: NAME: Tyran, Douglas Eugene
ADDRESS: 523 Azalea Dr.
Glenn Heights TX 75154
PHONE: (214) 876-6705

REASON: Missfire / shot on closing of bolt - possible striking
or broken firing pin

SPECIAL REQUEST: Test fire Please Test fire and test
safety

DATE SHIPPED 11-15-11 DATE RETURNED _____

could not duplicate concern. AT Bench.
check over replace TPA check test fire to
restore confidence in rifle AT N/C
warranty







