

Remington Arms Co., Inc.
Product Service
Legal Case #:6763

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
245115	10/28/2011	10/31/2011	10/31/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	1912 Skibo Rd	Fayetteville	NC	28303		W 910-487-4036
Incident		Wallace	Brown	620 Cunningham Hollow Way	Jacksonville	FL	32259		H 904-504-0069

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired while safety on	Cause:4038 Could Not Duplicate Concern Concern:1028 Fired With Safe ON		Unknown
C				

11/4/11 Per note with rifle, the customer was unloading his gun and as he was doing so the gun fired while on safety. The customer only shot the gun 4 times.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27093	G6979486	CE	7/2/2010 1:02:41 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GANDER WAREHOUSE #1/Leban	SLING	U			

CONCERN:FOS

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
To restore confidence in rifle will replace TPA, clean and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	47.40	11/4/2011				

11/4/11 Per Ilion, could not duplicate concern. Trigger pull light. To restore confidence in rifle will replace TPA, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/31/2011
	Product Type		RF

	Action Type		A
	Assigned To		T/NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 243 WIN
	Date Code		CE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SEALANT MISSING
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SLING



Service Request
Service Order # 4212

24"
CE 4/11
2.5"

60763

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00727
14 Hoefer Ave

Ilion, NY 13357

Attn: REPAIR

Date Shipped: 10/25/2011

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 1-56-000-00-00-03488
Attn: Gun Parts Dept.
1912 Skibo Road
Fayetteville, NC 28303

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Model: 700

Type: Rifle

Cal/Ga.: .243cal

Serial Number: G6979486

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

REM 700 243 CAL.SER.# G6979486 W/ SCOPE PACKAGE

REASON FOR RETURN:

CUSTOMER SAYS FIRED ON SAFE.PLEASE EVALUATE & REPAIR.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Walter Jackson/Randal Stroud

(910) 487-4036

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Roy Christensen
6801 120th Ave
Kenosha, WI 53142

SHIPPED NOV - PAID

could not duplicate concern.
Trig. pull lite. To restore confidence
in rifle will replace TPA, clean &
test fire at R/C

WARRA wly

Serial
Number:

G6979486

Model: **700**



RE00245115

Gunsmith SO# 2735

GM#351 - St. Augustine
550 Belz Outlet Blvd.
St. Augustine, FL 32084
(904) 829-1946
Gunsmith:



*** Transferred Status ***

CUSTOMER INFORMATION:	
Home #:	(904) 504-0069 Day #:
Name:	brown, wallace
Address:	620 cunningham hollow way jacksonville, FL 32259

DATES	
Acquired:	09/24/2011
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION:			
Manufacturer: Remington Arms Co Inc.	Type: Rifle	Serial Number: G6979486	
Model: 700	Cal/Ga.: .243cal	Firearm Value: \$0.00	Cased?: <input type="checkbox"/>

Description: remington 700 synethic blued with 3-9-40 Condition: good
remington scope

Service Description: the customer was unloading his gun and as he was doing so the gun fired while on safety.
Please check out and fix what is needed and the test fire to make sure it wont happen again.
The customer only shot the gun 4 times. Send to remington.

LABOR		
UPC	Description	Amount
Labor Sub Total:		\$0.00

Labor Notes:

PARTS		
UPC	Description	Amount
Parts Sub Total:		\$0.00

Parts Notes:

* Estimate Only * Customer must pick up their own Firearm	TOTALS	
	Labor Sub Total:	\$0.00
	+ Parts Sub Total:	\$0.00
	Total:	\$0.00
	- Deposit Amount:	\$0.00
Amount Due:		\$0.00

*** Does not include Sales Tax ***

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE _____

DATE _____







