

Remington Arms Co., Inc.
Product Service
Legal Case #:6475

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
237939	8/15/2011	8/22/2011	8/22/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Zachary	Cruse	2400 Sand Plum Dr	Edmond	OK	73025		H 405-306-4814 E zcruse@uco.edu

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4040 Other - Unspecified or Undetermined - Firearms Concern:1028 Fired With Safe ON		Unknown	

8/30/11 Per note with rifle, gun fires on both "safe" and "fire".cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WSM	84013	S6631560	EB	10/26/2007 7:39:14 AM

Date Purchased	Where Purchased	Accessories	Original Owner
12/14/2007	RSR GROUP TEXAS, INC.		U

CONCERN: FIRES ON SAFE

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Winchester	Silvertip /130					

Concern	Other	Factory	Reload
0:		Y	N

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at no charge						

Repair/Replacement Cost	Repair/Replacement Date
47.26	8/30/2011

8/30/11 Per note with rifle, trigger assm and action has a sticky lube residue. Excessive trigger over travel. Replace TPA, clean, test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4040	Other - Unspecified or Undetermined - Firearms	UNABLE TO DETERMINE IF BLOCKER SCREW HAS BEEN ALTERED

Barrel	Description		24" 270 WSM FL
	Date Code		EB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Not Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	EXSESSIVE OVER TRAVEL
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

6475

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700CDL-SF		Serial Number: S6631560	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Zachary Cruse		Date of Purchase: 12/14/2007	
Address (no PO Boxes): 2400 Sand Plum Drive			
City: Edmond		State: OK	Zip: 73025
Phone (Daytime): (405) 306-4814		Fax: N/A	
E-mail Address: zcruse@uco.edu			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
Gun fires on both "safe" and "fire"			
T.A. & Act. has a sticky tube residue.			
Excessive T.Tig. over travel. Replace			
TPA, clean & Test Fire at N/C			
#230145			
Ammunition Information:			
Manufacturer: Winchester		Type: Ballistic Silvertip	
Other (i.e. bullet weight/type, shot size, powder): 130 gr.			
Handload Information:			
Powder Used: IMR4350		Powder Weight: 58.8 gr.	
Case/Hull Used: Winchester		Primer Used: CCI #250	
Bullet Type/Shot Size: 130 gr. Hornady		Reloader Used: Hornady Lock-n-Load AP	
Interlock H2730			
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppes			
How often do you clean the bore? (Months or Number of rounds) Approx. every 50 rounds			
How often do you clean the action? (Months or Number of rounds) Approx. every 50 rounds			
How often do you clean the trigger assembly? (Months or Number of rounds) External only - approx. every 50 rounds			
Brand of lubricant used: Remoil			

2411
EB 10/0-
5#

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AUG 26 2011

BY:.....

How often do you lubricate the bore? (Months or Number of rounds) **every time cleaned gun**
How often do you lubricate the action? (Months or Number of rounds) **every time cleaned gun**
How often do you lubricate the trigger assembly? (Months or Number of rounds) **every time cleaned gun**

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☒ YES ☐ NO

Comments: **Gun has been fired at most 200 rounds**

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? **Never**

What were the services performed? **Only service ever performed on gun was scope mount**

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Division

14 Hoefler Ave

Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.
amage in shipping and handling. Preferably,
be returned.)

loss or damage.
de the box. Shipments without a proper

Post. Remington is not responsible for
purchase insurance from your carrier.

delines:

med to you C.O.D. (To avoid C.O.D. Charges, please

include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Serial
Number

S6631560

Model: **700**



RE00237939







