

Remington Arms Co., Inc.
Product Service
Legal Case #:6417

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
236938	8/1/2011	8/2/2011	8/2/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Cabela's	---	Cabela's	100 Cabela's Blvd.	Scarborough	ME	04074		W 207-883-7400 x 8211
Incident		Laura Jean	Daigle						

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S	Concern:1007	Fired on Safe Release		
C FSR				

Dealer sent gun in for consumer. Consumer stated that rifle fires when safety is released. No mention of damage or injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	85363	G6705329	RB	11/13/2007 11:02:46 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELA S INC/WAREHOUSE /	SCOPE,RINGS,BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @						
n/c						

Repair/Replacement Cost	Repair/Replacement Date
\$47.40	8/5/2011

8/5/11: Per Ilion - Could not duplicate concern. To restore confidence in rifle - will replace TA, clean & test fire @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 243 WIN
	Date Code		RB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE,RINGS,BASE

Cabela's

6417

20"
RB 11/07
4.5"

WORLD'S FOREMOST OUTFITTER®

Hunting • Fishing • Outdoor Gear

DEFECTIVE FIREARM REPORT

Cabela's
100 Cabela's Blvd
Scarborough, Maine 04074
207 883-7400 ext 8211

Manufacturer: REMINGTON ARMS CO. INC.

Address: Allen Service Center 14 HOEFLER AVE
ILLION, NY 13357

Model: 700 Cal. .243 WIN

Serial Number: G6705329

Cabela's ID: 2145264 SKU: 03238932

New: _____

Customer Return: X

Date: _____

could not duplicate concern
to restore confidence in rifle
will replace TPA, clean & test
Rine at N/C

Please return repaired firearm or replacement to the address above.

REASON: CUSTOMER STATED RIFLE SLAM FIRES
WHEN SAFETY WAS RELEASED

(clean scope cover not staying closed)

#26097Y

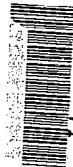
G6705329

Model: 700

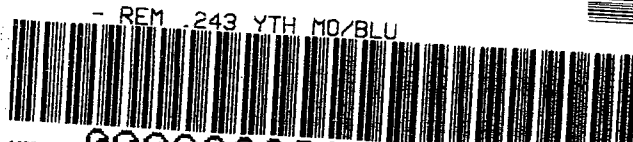


RE00236938

Contact: ANDY



03238932



00000002145264

RECEIVED
AUG 04 2011

BY: _____

Cabela's Retail Inc., Scarborough, ME (207) 883-7400

Dock Shipment Form

Associate Name ANDYDate 7/23/11

Customer # _____

Customer Name LAURA JEAN Daigle

Mailing Address _____

City _____

State _____ Zip Code _____

Home Phone _____ Contact Phone _____

E-mail Address _____

Shipping Address (If different):

Recipient's Name REMINGTON ARMS CO. INC. ATTN: SERVICE CENTERShipping Address 14 HOFFLER AVECity ILLIONState NY Zip Code 13357

Ship to Phone _____ Contact Phone _____

POS Date _____ Tran _____ Reg _____

List Only Items Shipped

Quantity	UPC/SKU	Description	Price	Extended Price
1	03238432	REM 700 / scope		
		ID: 2145264		
		SN: G6705329		

Oversize items? _____ Yes _____ No

Reason for Shipping Override _____

Overriding Manager _____

State Taxed _____ % Charged _____

Associate Processing _____

Date Shipped _____

Tracking Number _____

Merchandise Total _____

Oversize fee _____

Shipping/Handling _____

Taxes _____

Total Order _____

7718



IC6705929
Model 700
KE00236938



