

Remington Arms Co., Inc.
Product Service
Legal Case #:7050

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
249828	12/12/2011	12/13/2011	12/13/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Toby	Huber	2359 37th St	Mandan	ND	58554		E tlhuber@btinet.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Has fired with safety on Concern:1005 Unexplained Discharge Safe ON			
C				

1/16/12 Per note on SR, has fired on safe 5 times.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	85420	S6706986	WD	8/24/2009 10:40:29 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELA S INC/WAREHOUSE /		U			

CONCERN: FOS

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Can offer to replace TPA, clean and test fire at no charge to restore confidence in rifle						

Repair/Replacement Cost	Repair/Replacement Date
46.21	1/16/2012

1/16/12 Per Ilion, could not duplicate concern. Can offer to replace TPA, clean and test fire at no charge to restore confidence in rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 2506 REM
	Date Code		WD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Service Request

7050
Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting a information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete se
THIS DOCUMENT WITH YOUR RETURN.

Service Request Number SR00004476
Serial Number / Description S6706986
Model 700 RIFLE

Date of Request:
Date Printed:

Customer:
TOBY HUBER
2359 37TH STREET
MANDAN, ND 58554 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: tlhuber@btinet.net

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your fi repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

Service Request Section

has fired on safe five times. JJT 11-22-11

ARS sent

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price
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Serial Number:

S6706986

Model: 700



RE00249828

701 - 663-2729
could not duplicate concern.
CAR offer to replace TPA, clean &
Test Rifle AT N/C TO restore
confidence in rifle.

\$260.974

RECEIVED
DEC 16 2011

https://webmail.btinet.net/webmail/src/image.php?mailbox=INBOX&passed_id=1685&st... 11/22/2011

Remington Arms Co., Inc.
Product Service
Legal Case #:7058

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
249740	12/12/2011	12/13/2011	12/13/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	John's Sport Center, Inc		John's Sport Ce	1806 North Broadway	Pittsburg	KS	66762		W 620-231-7740

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires on bolt closing	Concern:1008 Fired on Bolt Closing	Unknown	
C				

1/11/12 Per note with rifle, the gun fires when you close the bolt. Customer had this happen 4 times consecutively.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	84016	S6585338	RA	11/1/2006 10:24:06 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
To restore confidence in rifle will replace TPA, check over and test fire at no charge						

Repair/Replacement Cost	Repair/Replacement Date
46.21	1/11/2012

1/11/12 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, check over and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 7MM REM MAG FL SS
	Date Code		RA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

JOHN'S SPORT CENTER, INC.

1806 North Broadway
PITTSBURG, KANSAS 66762

(620) 231-7740
Fax (620) 231-7742

To Remington
14 Hoefler Ave
Tilton, NY

7058
Memo

LETTER

13557

Date 11-29-11

Subject Slam Fire

26"
7/11/06
3.5
100

Please repair the enclosed Remington 700
serial # 6585338 in 7mm Rem Mag as the
gun fires when you close the bolt. Customer had
this happen not once but four times continuously. Please
repair the rifle and mail back.

Thanks,

[Signature]
SIGNED

Number: \$6585338

Model: 700



RE00249740

could not duplicate concern.

~~For~~ To restore confidence in

rifle will replace TPA, check over
+ test fire at N/C

#260974

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DEC 16 2011

BY:.....







