

Remington Arms Co., Inc.
Product Service
Legal Case #:6959

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
248461	12/1/2011	12/2/2011	12/2/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Scheels		Scheels	4710 Golf Rd	Eau Claire	WI	54701		W 715-833-1886

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires when safety is on	Concern:1028 Fired With Safe ON	Unknown	
C				

12/15/11 Per note with firearm, gun fires when safety is on. Could not duplicate in store. Customer indicated this happened several times.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	27387	G6891423	WD	8/7/2009 8:21:05 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	SPORTS SOUTH LLC	TWO PIECE BASE,SEE THRU RINGS,SCOPE	U

CONCERN:FSO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, will fit a new TPA, clean and test fire as goodwill gesture and to restore confidence						

Repair/Replacement Cost	Repair/Replacement Date
55.25	12/15/2011

12/15/11 Per Ilion, could not duplicate concern. Trigger assm functions as designed. As goodwill gesture and to restore confidence in rifle will fit a new TPA, clean and test fire.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		26" 300 WIN MAG
	Date Code		WD
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE,SEE THRU RINGS,SCOPE

SCHEELS.

4710 Golf Road
Eau Claire, WI 54701
Phone 715-833-1886
Fax 715-833-1950

6959

CLAIM # 40781

26"
WD8,
8#

RA # _____
Date 11/21/11
Invoice # _____
PO # _____
Order # _____

REASON

Shortage

Defective

Over Shipment

Did Not Order

Double Ship

Past Cancel

Price Discrepancy

Credit Our Account

Deducted From Check

Replace N/C

Repair & Return N/C

Repair & Bill

Customer Repair Information:

Name: Larry A. Edwards

Phone: (715) 962-4123

Repair Tag #: 36625

Remington Arms Co.
14 Hoefler Ave
ILion, NY 13357

Account # _____
Contact _____
Phone # _____
Fax # _____

Quantity	Item #	Description	Ins. \$ Cost
①	Remington 700 SPS 300 win / 26"	- Gun fires when safety is on. (could not duplicate in store) Customer indicated this has happened several times.	
		Please inspect & repair / replace.	
		Thank you	
		could not duplicate concern. T.D. functions as designed. AS A Good-will Gesture + To restore confidence in rifle will fit a new TPA, clean & test rifle	
		RECEIVED @ #260914	
		DEC 06 2011	
		Shipping \$ 29.57	
		BY: _____ Total Claimed \$	

Serial
Number:

G6891423

Model: 700



RE00248461

Return/Claim prepared by: Keith Hanger

Returned Via ups Date 11/21 Cartons 1





