

Remington Arms Co., Inc.
Product Service
Legal Case #:6690

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
243623	10/14/2011	10/17/2011	10/17/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	CT Firearms and Tactical		CT Firearms and	501 Boston Post Rd Unit 16	Orange	CT	06477		
Incident		John	Yacovelli II	32 Elizabeth St	West Haven	CT	06516		H 203-209-8812

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing			
C				

10/26/11 Per note with rifle, "Per consumer, gun fired upon closing of bolt."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	84207	G6922925	RD	11/18/2009 12:48:26 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DAVIDSON S DSC INCORPORAT	SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
As a goodwill gesture and to restore confidence in rifle will fit a new TPA and test fire						

Repair/Replacement Cost	Repair/Replacement Date
52.88	10/26/2011

10/26/11 Per Ilion, could not duplicate concern. Trigger assm functions as designed. As a goodwill gesture and to restore confidence in rifle will fit a new TPA and test fire.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/17/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 308 WIN HB
	Date Code		RD
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service.

PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00000673	Serial Number / Description G6922925 Model 700 RIFLE Caliber: 308	Date of Request: 10/11/2011 Date Printed: 10/11/2011
Customer: CT FIREARMS AND TACTICAL 501 BOSTON POST RD UNIT 16 ORANGE, CT 06477 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email: sales@cftactical.com	Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M100 - SEE CUSTOMERS LETTER		
Service Request Section Per consumer, gun fired upon closing of bolt.		

RIFLE FIRES when Bolt
is closed

owner John YACOVELLI II
203 209 8812

32 Elizabeth St
West Haven CT.
06516

Qty Needed	Warranty	Price	Disc	Amount
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could not duplicate concern w.
T.A. functions as designed. As A
Good-Will gesture + to restore
confidence in rifle will fit A
New TPA + test fire

#230145

RECEIVED
OCT 19 2011

BY: _____

Sub Total	.00
Est Sales Tax:	.00
Grand Total:	\$.00

G6922925

Model: 700



RE00243623

10/11/2011

PS 25552







