

Remington Arms Co., Inc.
Product Service
Legal Case #:6941

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
248390	11/29/2011	11/30/2011	11/30/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gary	Yentzen	1006 Pinecrest Dr	Sour Lake	TX	77659		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired without pulling trigger	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				
12/14/11 Per note with rifle, gun fired without pulling trigger.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27103	G7028525	CF	4/15/2011 2:18:38 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC		U			
CONCERN:FIRED WITHOUT PULLING TRIG						

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, fit new TPA and test fire as gesture of goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	57.62	12/14/2011				
12/14/11 Per Ilion, could not duplicate concern. Trigger assm functions as designed. Fit new TPA and test fire as gesture of goodwill to restore confidence in the rifle.cm						

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/30/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 243 WIN
	Date Code		CF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.017
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

https://www.ups.com/track?trackId=1Z4XX59690665U%2BCKLrgo4%3DOSQ

GARY YENTZEN
1006 PINECREST DR.
SOUR LAKE TX 77659

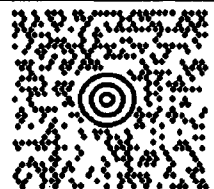
10 LBS

1 OF 1

RS

SHIP TO:

ARMS SERVICES
14 HOEFER AVE
ILION NY 13357



NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6604 2030



DESC: Firearms
RETURN SERVICE

Reference No.1: SR00003676

XOL 11.07.27

WXP1E70 21:0A 10/2011



2411
CF4/11
4#
1017

6941

11/15/2011

DEC 02 2011

BY:

Serial Number:

G7028525

Model: 700



RE00248390

could not duplicate concern
T.A. functions as designed. As
a good-will gesture & to restore
confidence in rifle will fit a new
TPA & test fire

warranty





