

Remington Arms Co., Inc.
Product Service
Legal Case #:7361

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
256782	1/31/2012	2/3/2012	2/3/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bayou Teche Guns	---	Bayou Teche Gun	136 Market St.	Arnaudville	LA	70512		W 337-754-5115 E bayoutecheguns@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 10716 - Dealer sent gun in. Consumer claims that gun fired when removing the safety. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27123	G6987113	OE	7/14/2010 2:38:39 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY LTD		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair @ n/c - warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$46					

2/9/12: Could not duplicate concern. As a goodwill gesture to restore confidence in rifle - will replace TA, clean & test fire @ n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/3/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPRG
	Date Code		OE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	LITE RUST SPOTS ON METAL
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	NO SEALANT ON PULL SCREW
	Sub-Assembly	X-Mark Pro	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



24
0E 7/10
4.5d
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Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

7361

Service Request Number SR00010716	Serial Number / Description G6987113 Model 700 RIFLE	Date of Request: 01/24/2012 Date Printed: 01/24/2012
Customer: BAYOU TECHE GUNS 136 MARKET ST. ARNAUDVILLE, LA 70512 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Email: bayoutecheguns@yahoo.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M127 - TRIGGER PULL IS OUT OF FACTORY SPECS

Service Request Section

CONS CLAIMS THAT THE GUN FIRED WHEN REMOVING THE SAFETY

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

G6987113

Model: 700



RE00256782

RECEIVED
FEB 09 2012

BY:

could not duplicate concern
ASA Good-Will Gesture to
restore confidence in rifle
will replace TPA, chamber test
fire at N/C

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

unwarranty

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the





