

Remington Arms Co., Inc.
Product Service
Legal Case #:7671

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 267429 | 5/15/2012 | 5/16/2012 | 5/16/2012 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|------------------|--------|-------|-------|-----|----------------|
| Incident | | Michael D. | Cintron | 90 Appletree Rd. | Howell | NJ | 07731 | | H 917-287-8102 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 Could Not Duplicate Concern | | Unknown | |
| S FBC | Concern:1008 Fired on Bolt Closing | | | |
| C | | | | |

Customer sent rifle in w/note. Customer stated the rifle had a FBC. No reported injury or damage. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|---------------------------|-------------|----------------|----------|------|----------------------|
| Remington | CF/BA | 700/308 WIN | 29663 | S6702859 | OD | 7/28/2009 8:27:20 AM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | ACUSPORT (OH) CORPORATION | | U | | | |

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion - Repair at no charge | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | \$83 | | | | | |

5/21/12: Per Ilion - Could not duplicate concern. Can offer to replace TA, clean & test to restore confidence in rifle @ n/c. Customer doesn't want a x-mark pro trigger put back on the rifle. I emailed Ilion to see if we could just install a 40-X trigger at n/c. df

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|---------------------|-----------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 5/16/2012 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T.NAGLE |
| | | Could Not Duplicate | |

| | | | |
|--------------|------------------------|----------------------------|--|
| Cause | 4038 | Concern | |
| Barrel | Description | | 24" 308 WIN HB |
| | Date Code | | OD |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | REC'D WITH REAR TAKE DOWN SCREW UNASSM |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | XMP SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .013 |
| | Notch | Slightly Worn; Functioning | |
| Feeding Test | Tests | Test Fired | False |
| | | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 3# |
| | Altered | False | |
| | Sub-Assembly | X-Mark Pro | |

Thursday, May 10, 2012
1:24 PM

7671

2Y"
OD 7/09
3#
.013

TO REMINGTON
ARMS SERVICES
14 HOEFLER AVE
ILLION N Y 13357

DEAR REMINGTON

MY 700 RIFLE SR MIL SPEC 356702589 IS NOT FUNCTIONING CORRECTLY.
IT IS FIRING WHEN BOLT CLOSSES.
PLEASE REPAIR AND RETURN.

I DO NOT WANT THIS TRIGGER ON IT.

PLEASE ADVISE WHICH TRIGGER YOU WILL REPLACE IT WITH.

This is the first unexpected mishap with any of my remington firearms which I own I have been purchasing your rifle since 1971 and own several.

I have four of your 700 actions, rangemaster 222.50, cdl .300win mag, 5r mil spec .308 and sendaro .223.

Thank you in advance.

MICHAEL D. CINTRON
90 APPLETREE RD
HOWELL NJ 07731
917-287-8102

S6702859

Model: 700



RE00267429

could not duplicate concern.
can offer to replace TPA, clean
& test to restore confidence in
rifle. At M/c

260974

RECEIVED
MAY 21 2012

BY:

4098

RemingtonVERY IMPORTANT: Instruction Book enclosed
to assure safe use of this firearm.**MODEL 700™ STAINLESS****BOLT ACTION CENTERFIRE RIFLE****24" BARREL .308 WIN****700 STAINLESS SPECIAL 5-R Milspec Barrel**

Made in Ilion, NY Reg. U.S. Pat & ts. Off. Marca Registrada Marque Deposee.

3M

SERIAL NO.

S6702859

ORDER NO.

29663**280D**

29663 S6702859





