

Remington Arms Co., Inc.
Product Service
Legal Case #:7887

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
279687	8/23/2012	8/24/2012	8/24/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Scott	Craig	10590 W. Palmersheim Dr	Hales Corner	WI	53130		E sraig@wi.rr.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired when closing bolt	Concern:1008 Fired on Bolt Closing	Unknown	
C				

9/7/12 Per note on SR, firearm went off when consumer closed the bolt. Also, scope blurs up each time it is fired.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	85336	RR30199A	PG	6/18/2012 7:28:07 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	GANDER WAREHOUSE #1/Leban	SCOPE,RINGS,TWO PIECE BASE	U

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
To restore confidence in rifle, will replace TPA, check over and test at no charge						

Repair/Replacement Cost	Repair/Replacement Date
63.58	9/7/2012

9/7/12 Per Ilion, could not duplicate concern. Trigger assm is functioning as designed. To restore confidence in rifle, will replace TPA, check over and test at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/24/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		24" 3006 SPRG
	Date Code		PG
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.75#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Service Request

REMINGTON SERVICE
PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

24"
16-1
4.75
1.010

7887

Service Request Number: SR00026970
Serial Number/Description: RR30199A
Model 700 RIFLE
Date of Request: 08/20/2012
Date Printed: 08/20/2012

Customer:
SCOTT CRAIG
10390 W PALMERSHEIM DRIVE
HALES CORNER, WI 53130 US

Destination:
Arms Services
14 Hoeffer Ave
Ilion, NY 13357 US

Email: scraig@wi.rr.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M15 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M142 - SCOPE DAMAGED/BROKEN

Service Request Section
Firearm went off when consumer closed the bolt. Also scope blurs up each time it is fired.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

RR30199A

Model: 700



RE00279687

could not duplicate concern
T.A. is functioning as designed.
To restore confidence in Rifle
will replace TPA, check out + test
AT N/C

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

warranty

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

AUG 30 2012



Gander Mountain #121
W 190 N Commerce Circle
Germantown, WI 53022
(262) 250-0600

8/13/12 8:12 PM
Trans.: 5211 Store: 00121
Reg.: 021 Till: 021
Cashier: 503666 Sales: 503666

SALE



GME Model 700 ADL Camo S 529.99 T
047700853369 1 @ 529.99
Serial Number:
RR30199A
Sales Assoc. 503649

Express Core-Lokt:30-06 18.99 T
047700054902 1 @ 19.99
Item Markdown 5% (1.00)

Sales Assoc. 503649

Express Core-Lokt:30-06 18.99 T
047700054902 1 @ 19.99
Item Markdown 5% (1.00)

Sales Assoc. 503649

Total Discount (2.00)

Subtotal 567.97
Tax 31.80

Total 599.77

Master Card (S) 599.77
Account: 0168
Auth: 07468T (A)
Promo: 0
MC Available Balance: (599.77)

Total Tender 599.77

Change Due 0.00

Don't M. Price



