

Remington Arms Co., Inc.
Product Service
Legal Case #:8189

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
289945	11/20/2012	11/26/2012	11/26/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Dick's Sptg Goods		Dick's Sptg Goo	2631 MacArthur Rd	Whitehall	PA	18052		
Incident		Barry Lee	Christman	2583 Old Post Rd					H 484-788-8891

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing			
C				

12/10/12 Per note with rifle, gun jams, misfires, would not eject round, closed bolt and it went off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	85435	RR43347A	OG	7/18/2012 7:06:39 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICK S SPORTING GOODS	SCOPE,RINGS,TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over and test at no charge						

Repair/Replacement Cost	Repair/Replacement Date
46.44	12/10/2012

12/10/12 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, check over and test at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		11/26/2012

Examination	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 308 WIN HB
	Date Code		OG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	



FIREARM RECEIPT FORM

25344

26"
06 7/12
3.5"
010

OFF DATE 11/15/2012 PICK UP DATE 8/18/9 STORE NUMBER 172

NAME Barry Lee Christman

ADDRESS 2583 Old Post Road

TELEPHONE # 484 788 8892

REDACTED

IDENTIFICATION TYPE PA Driver's License

NUMBER

EXPIRATION DATE 08, 21, 2013

DATE OF BIRTH (D.O.B.)

08/20/1949

MANUFACTURER AND IMPORTER Remington

MODEL 700 A&A Varmint

CALIBER/GAUGE

308

SERIAL # RR43347A

REASON FOR RETURN/DEFECTS: Gun jams, misfires, would not eject round, closed bolt, and it went off

PLEASE REPLACE w/ New Serial Number
New Gun - do not return repaired gun - Customer appeasement issue

ASSOCIATE

SIGNATURE DROP OFF

PICK UP

CUSTOMER

SIGNATURE DROP OFF

PICK UP

CUSTOMER DROPPING OFF AND PICKING UP THE FIREARM MUST BE THE SAME PERSON.
PLEASE ALLOW 8-12 WEEKS FOR RETURN OF THE FIREARM.

PART 1 - STORE

PART 2 - CUSTOMER

PART 3 - ATTACH TO FIREARM

Serial Number:

RR43347A

Model: 700



RE00289945

could not sup. concern
To restore confidence in
 rifle will replace TPA, check
 owner & cost at N/C

warranty

RECEIVED
NOV 27 2012

BY:





