

Remington Arms Co., Inc.
Product Service
Legal Case #:8367

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292947	12/14/2012	12/17/2012	12/17/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Galeazzi	56 Sagamore Rd, Apt 4D	Bronxville	NY	10708		E john.galeazzi@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4038 Concern:1007	Could Not Duplicate Concern Fired on Safe Release	Unknown	

12/28/12 Per note on SR, fired when safety was pushed off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	84207	RR42395A	DG	6/29/2012 11:50:05 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRY S SPORTS INC.		U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, will replace TPA, check over and test at no charge	Repair/Replacement Cost 50.63	Repair/Replacement Date 12/28/2012				

12/28/12 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, check over and test at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/17/2012
	Product Type		RF

	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 308 WIN HB
	Date Code		DG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	LITE SURFACE RUST ON BBL
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Parts and Repairs: P:800-243-9700 F:336-348-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

204
D69/12
3#
012

Service Request Number: SR00036255
Serial Number / Description: RR42395A
Model 700 RIFLE Caliber: 308

Date of Request: 11.26.2012
Date Printed: 11.26.2012

Customer:
JOHN GALEAZZI
56 SAGAMORE RD, APT 4D
BRONXVILLE, NY 10708 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

8367

Email: john.galeazzi@gmail.com

Email:

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
PER CONSUMER THE GUN FIRED WHEN SAFETY WAS PUSHED OFF.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

RR42395A

Model: 700



RE00292947

can / do not disp. concern.
to restore confidence in rifle
will rep. TPA, check over & test.
A + M/C

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

260974

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

RECEIVED
DEC 19 2012

BY:.....

DICK'S SPORTING GOODS

White Plains, NY
(914) 328-3487

08/12/12 02:03 PM
RECEIPT EXPIRES ON 11/10/12

S-00690 R-5 T-1050 A-0219649 WEB SP ORD

Your associate today is: Elizabeth

WEB SPECIAL ORDER CUSTOMER COPY

WEB SPECIAL ORDER# 4529101

400002374091 68999SPECI/N 689.99

ITEM TOTAL 689.99

SUBTOTAL 689.99

TAX 57.79

TOTAL 747.78

DEPOSIT 747.78

BALANCE DUE 0.00

DEBIT 747.78

ACCOUNT #: ***

AUTH# 332838

CHANGE DUE 0.00

REDACTED

SCORECARD#: 132947119887



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Thank you for joining the





