

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8048

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
285608	10/16/2012	10/17/2012	10/17/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	12160 Technology Dr	Eden Prairie	MN	55344		W 952-944-5422
Incident		Robert	Dvorak	5800 County Rd 101	Minnetonka	MN	55345		H 952-567-4192

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Fired when removing safety Concern:1007 Fired on Safe Release		Unknown	
C				

11/2/12 Per note with rifle, customer said gun fired with safety on, no trigger pulled. Fired as he was flipping the safety from safe to fire.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27094	G6971453	KE	5/10/2010 11:04:36 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GANDER WAREHOUSE #1/Leban	SCOPE,RINGS,TWO PIECE BASE	U			

CONCERN:FSO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over and test fire at no charge under warranty						

Repair/Replacement Cost	Repair/Replacement Date
61.21	11/2/2012

11/2/12 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, check over and test fire at no charge under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/17/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		24" 270 WIN
	Date Code		KE

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	



**Service Request**  
**Service Order # 4888**

24"  
KES/1  
3#

7048

**SHIPPED TO VENDOR/STORE:**

Remington Repair FFL# 6-16-01996  
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 10/09/2012 Phone: (800) 243-9700

**RETURN SHIP TO:**

Gander Mountain, FFL# 3-41-053-01-0B-02250  
Attn: Gun Parts Dept.  
12160 Technology Drive  
Eden Prairie, MN 55344

**FIREARM INFORMATION:**

Manufacturer: Remington Arms Co Inc.  
Model: 700

Type: Rifle  
Cal/Ga.: .270cal

Serial Number: G6971453  
Cased?: ☐

**DESCRIPTION OF ITEM RETURNED:**

remington 700 270cal

**REASON FOR RETURN:**

customer said gun fired with safety on, no trigger pulled. Fired as he was flipping the safety from safety to off.

**ATTENTION VENDOR**

Please contact me with any questions or concerns.

(952) 944-5422

**BILLING INFORMATION:**

Please include the service order number on all invoices and correspondence:

**SHIP TO ABOVE ADDRESS**

Forward all invoices to: **Gander Mountain**  
**Attn: Cindy Kilbride**  
**180 East 5th St.**  
**St. Paul, MN 55101**

**RECEIVED**  
**OCT 25 2012**

BY:.....

could not duplicate concern.  
To restore confidence in rifle  
will replace TPA, check over +  
test fire at N/C

WARRANTY

Serial  
Number:

**G6971453**

Model: **700**



**RE00285608**

# Gunsmith SO# 4888

GM#489 - Eden Prairie  
12160 Technology Drive  
Eden Prairie, MN 55344  
(952) 944-5422  
Gunsmith:



**\* Transferred Status \***

CUSTOMER INFORMATION:	
Home #: (952) 567-4192	Day #:
Name: Dvorak, Robert	
Address: 5800 County Road 101	
Minnetonka, MN 55345	

DATES:	
Acquired:	10/06/2012
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION:			
Manufacturer: Remington Arms Co Inc.	Type: Rifle	Serial Number: G6971453	
Model: 700	Cal/Ga.: .270cal	Firearm Value: \$0.00	Cased?: <input type="checkbox"/>

Description: Reminton 700 model with scope Condition: good

Service Description: Customer said gun fired with safty on, no trigger pulled. Fired as he was flipping the safty from safty to off

LABOR		
UPC	Description	Amount
Labor Sub Total:		\$0.00

Labor Notes:

PARTS		
UPC	Description	Amount
Parts Sub Total:		\$0.00

Parts Notes:

<b>Cleaning may be required to work on Firearm! Customer must pick up their own Firearm</b>	TOTALS	
	Labor Sub Total:	\$0.00
	+ Parts Sub Total:	\$0.00
	Total:	\$0.00
	- Deposit Amount:	\$0.00
Amount Due:		\$0.00

**\* Does not include Sales Tax \***

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE

DATE







