

Remington Arms Co., Inc.
Product Service
Legal Case #:7880

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
279293	8/20/2012	8/22/2012	8/22/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	TROP Gun Shop		TROP Gun Shop	709 Cloverleaf Rd	Elizabethtown	PA	17022		W 717-367-5585 E gunsmith@tropgun.com
Incident		Nick	Gilbert	27 Parkridge Dr	Elizabethtown	PA	17022		H 329-8244

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4038 Concern:1007	Could Not Duplicate Concern Fired on Safe Release	Unknown	

9/6/12 Per note with rifle, customer wrote that it fires when safety is disengaged. Dealer noted that it fired with the safety on according to the customer.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPG	84178	G6946045	XE	12/3/2010 1:44:26 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC		U			

CONCERN: FSO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over, test fire to restore confidence in rifle at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	55.23	9/6/2012				

9/6/12 Per Ilion, could not duplicate concern. Can offer to replace TPA, check over, test fire to restore confidence in rifle at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner		B. TRAVIS
	Exam Date		8/22/2012
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 30-06 SPG
	Date Code		XE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	DIRTY AND STICKY
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.015"
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

7880

24"
x E12/10
5.5#
2015

Model Number: 700 SPS LH		Serial Number: G6946045	
Name: TROP Gun Shop		Date of Purchase:	
Address (no PO Boxes): 709 Cloverleaf Road			
City: Elizabethtown		State: PA	Zip: 17022
Phone (Daytime): 717-367-5585		Fax:	
E-mail Address: gunsmith@tropgun.com			
Please describe your problem: Customer has stated that this firearm has fired 2 times with the safety on. The first time, the gun was hanging on a hook in a treestand. While the gun was hanging it discharged without the customer touching it. The second discharge happened as the customer was putting the firearm on his shoulder with a sling. It no more than went onto his shoulder and fired into the air. The customer insists the safety was on and that nothing was near the trigger on both occasions. Please inspect.			
7 characters left			

TROP GUN SHOP, LTD.
709 Cloverleaf Road
ELIZABETHTOWN, PENNSYLVANIA 17022
(717) 367-5585

CUSTOMER NICK GILBERT		INVOICE NO. F 784632	
ADDRESS 27 PARKRIDGE DR.		PHONE 329-8244	DATE RECEIVED 08-04-2012
MODEL OR SERIAL NO. ELIZABETHTOWN PA 17022		PROMISED	DELIVERED
TROUBLE REPORTED SOMETIMES (HAS HAPPENED TWICE) FIRES WHEN SAFETY IS DISENGAGED.		<i>[Signature]</i>	
DESCRIPTION OF MATERIAL USED PLEASE CHECK IT OUT AND SEE WHAT OUR OPTIONS ARE. -thanks-		AMOUNT	
REM 700 30-06 GRAYCOUS BOLT			
TOTAL MATERIALS			
LABOR			
TAX			
TOTAL			

Serial Number: G6946045
Model: 700



RECEIVED
AUG 27 2012

BY:

could not duplicate concern.
can offer to replace TPA, check
owner rest to restore confidence
in rifle + N/C

warranty



1069A0045
Serial 7000
RE00279243