

Remington Arms Co., Inc.
Product Service
Legal Case #:7352

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
256322	1/31/2012	2/1/2012	2/1/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Kendziuk	657 Springview Dr	Rochester	MI	48307		E rkendziuk@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

2/16/12 Per note on SR, the firearm has fired on two occasions when moving the safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27017	G6881516	OD	7/17/2009 4:34:35 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELA S WHEELING DC / #	TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check, test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	65.63	2/16/2012				

2/16/12 Per Ilion, could not duplicate concern. As a gesture of ggodwill to restore conficence in rifle, will replace TPA, check, test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/1/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPRG
	Date Code		OD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

2.1"
OD7/c
3.5"
.010

Service Request Number	Serial Number / Description	Date of Request:	01/10/2012
SR000091115	G6881516	Date Printed:	01/10/2012
Customer:	Model 700 RIFLE	Destination:	
RICHARD KENDZIUK		Arms Services	
657 SPRINGVIEW DR.		14 Hoefler Ave	
ROCHESTER, MI 48307 US		Ilion, NY 13357 US	

7352

Email: rkendziuk@comcast.net

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M127 - TRIGGER PULL IS OUT OF FACTORY SPECS

Service Request Section

THE FIREARMS HAS FIRED ON TWO OCASIONS WHEN MOVING SAFETY

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number

G6881516

Model: 700



RE00256322

RECEIVED

FEB 02 2012

BY:

could not duplicate concern.
AS A Good-Will Gesture to
restore confidence in rifle
will replace TPA, checkover &
test fire at N/C

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

WARRANTY

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00





