

Remington Arms Co., Inc.
Product Service
Legal Case #:7668

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
| | | 5/10/2012 | 10/24/2012 | | X | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|---------------------------|------------|-----------------|-------------------|------------|-------|-------|-----|--------------------------------------|
| Reporter | Timothy J. Kidd, attorney | | Timothy J. Kidd | 8095 Saltsburg Rd | Pittsburgh | PA | 15239 | | W 412-798-9555 E Tkiddfam@aol.com |
| Incident | | Ronald V | Coleman Sr | | | | | | |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--------------------------------|--|-------------------|----------------|
| PI | | | | |
| PD | Cause:4079 Other - Unexamined | | | |
| S | Gun fired without trigger pull | Concern:1025 Unexplained Discharge - No Mention of Safety Position | Unknown | |
| C | | | | |

5/10/12 Per letter from Kidd, his client purchased 5 Model 700 rifles in October 2010 for his grandsons. Four of the five rifles are still in the box. One rifle was give to his oldest grandson last year. His grandson used the rifle once. The gun fired on two separate occasions without a trigger pull. Coleman wishes to return these guns and receive a full refund. Otherwise, Mr. Coleman will have to explore other options. One of these options would be to file suit based on the PA. Uniform Commercial Code or Consumer Protection Statue.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|----------|------|---------------------|
| Remington | CF/BA | 700/ | 27475 | G6884389 | | 8/6/2009 9:17:50 PM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | W L BAUMLER CO | | Y | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------|--------------|---------------|-----------------|----------------|---------------|
| | | | | | | |

Repair/Replacement Cost Repair/Replacement Date

5/10/12 Emailed L. Coe. She will have Dale Wills call Kidd.cm 10/24/12 No further info regarding this case.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
| | | | |

TIMOTHY J. KIDD

ATTORNEY AT LAW
8095 Saltsburg Road • Pittsburgh, PA 152
412-798-9555 • FAX 412-793-8311
E-mail Tkiddfam@aol.com

*Perchales, 7668
- offered SR for rifle
in question for
inspection*

May 7, 2012

Remington Arms Company, LLC
Consumer Service Department
870 Remington Drive
P.O. Box 700
Madison N.C. 27025-0700

*Receiv - Customer required
CSR: - only one rifle (highly)
Respo at issue.
Respo 5/10 Emailed to L. Coe. She will
have D. Wills call.*

RE: 243 Remington Rifles

Dear Sir/Madam

My Client, Ronald V. Coleman, Sr., purchased 5 (five) Model 700 Rifles in October of 2010. Mr. Coleman purchased these rifles for his grandsons. Four of the five rifles are still in the box. One rifle was given to his oldest grandson last year.

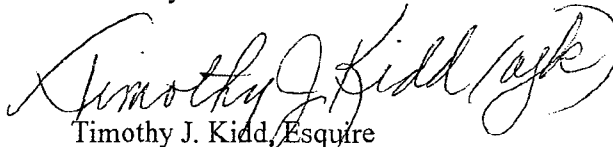
Mr. Coleman's oldest grandson used the rifle one time. During the first use the gun fired on two separate occasions, without a trigger pull. Mr. Coleman wishes to return all five rifles and receive a full refund. The serial numbers for the rifles are as follows:

G 6960304
G 6960232
G 6960277
G 6978392
G 6884389

The gun that misfired is the last serial number listed. It is my understanding that Mr. Coleman called your 1-800-243-9700 customer service number but was not satisfied with their answers. Since that time Mr. Coleman has performed some research and investigation into the history of this Remington model. He now has no desire to give these rifles to his grandchildren.

We would like to return these guns and receive a full refund. Otherwise, Mr. Coleman will have to explore other options. One of these options would be to file suit based on the PA. Uniform Commercial Code or Consumer Protection Statue. Please advise me of your position.

Sincerely


Timothy J. Kidd, Esquire

TJK/ajk

PS 25753