

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8080

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
286796	10/24/2012	10/25/2012	10/25/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Fred	Kirk	1013 North Jefferson	Springdale	AR	72764		E sharon_wade@att.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired when releasing safety	Concern:1007 Fired on Safe Release	Unknown	
C				

11/6/12 Per note on SR, gun discharges when safety is turned off.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	84176	G6954322	AF	3/25/2010 10:37:26 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPECIALTIES I		U			

CONCERN:FIRES WHEN SAFETY IS TURNED OFF

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
To restore confidence in rifle will replace TPA, check over and test						
	Repair/Replacement Cost	Repair/Replacement Date				
	50.63	11/6/2012				

11/6/12 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, check over and test.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/25/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 243 WIN
	Date Code		AF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

frmREInquiry - Repair Inquiry

Repair Number: <b>RE00286796</b>	Serial: G6954322 Model 700 RIFLE Caliber: 308 WIN Produced: 03/17/2010 SKU: 25709	Repairman:						
Verify Repair: <b>High Priority</b>	<b>8080</b>	Status: New 10/16/2012 10:56:57 AM						
ADDRESS INFORMATION								
<b>Customer</b> <input checked="" type="radio"/> Received from		<b>Return To</b> <input type="radio"/> Received from						
Name: <b>FRED KIRK</b>		Name: <b>FRED KIRK</b>						
Address 1: <b>1013 NORTH JEFFERSON</b>		Address 1: <b>1013 NORTH JEFFERSON</b>						
Address 2: <b>PO Box</b>		Address 2: <b>PO Box</b>						
City: <b>SPRINGDALE</b>		City: <b>SPRINGDALE</b>						
State: <b>AR</b> Zip Code: <b>72764</b> Country: <b>US</b>		State: <b>AR</b> Zip Code: <b>72764</b> Country: <b>US</b>						
FFL: <b>01011900</b>								
Contact / Condition   Problems   Estimate   History / Status   Shipping / Billing								
Contact Information Phone: Fax: Email: <b>sharon_wade@att.net</b> Comments: <b>RECEIVED OCT 31 2012</b>		Received Condition Condition: <b>Good</b> Condition Notes: CSR Notes: <b>Gun discharges when safety is turned off</b>						
Accessories Received <table border="1"> <thead> <tr> <th>Code</th> <th>Desc</th> <th>Qty</th> </tr> </thead> <tbody> <tr> <td><b>AD07</b></td> <td><b>With Stud</b></td> <td><b>2</b></td> </tr> </tbody> </table>		Code	Desc	Qty	<b>AD07</b>	<b>With Stud</b>	<b>2</b>	
Code	Desc	Qty						
<b>AD07</b>	<b>With Stud</b>	<b>2</b>						
BY: <b>could not disp. concern to restore confidence in rifle will replace TRA, check over &amp; test.</b>		Refresh Close						

Serial Number: **G6954322**

Model: **700**



**RE00286796**

Thursday, Oct 25 2012 4:05 AM

Thursday, Oct 25 2012

4:05 AM

700  
AF3/11  
4.5  
011







