

Remington Arms Co., Inc.
Product Service
Legal Case #:7347

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 256635 | 1/30/2012 | 1/31/2012 | 1/31/2012 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------|--------|-------|-------|-----|---------|
| Incident | | Bob | Larson | 518 NW First St | Crosby | ND | 58730 | | |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|--|-------------------|----------------|
| PI | | | | |
| PD | | | | |
| S | GUN WILL FIRE WHEN TRIGGER IS PULLED BEFORE BOLT CLOSSES | Cause:4038 Could Not Duplicate Concern | Unknown | |
| C | GUN WILL FIRE WHEN TRIGGER IS PULLED BEFORE BOLT CLOSSES | Concern:1021 Fired Out of Battery | | |

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|---------------------------|-------------|----------------|----------|------|----------------------|
| Remington | CF/BA | 700/300 WSM | 84017 | S6699370 | PD | 6/23/2009 1:05:47 PM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | JERRY S SPORT CENTER, INC | | U | | | |

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace TPA, check over, test fire at no charge | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 50.40 | | | | | |
| Per Ilion, replace TPA, check over, test fire at no charge | | | | | | |

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|--|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 1/31/2012 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T.NAGLE |
| Cause | 4038 | Could Not Duplicate Concern | BOLT LUG IS CONTACTING FRONT TAKE DOWN SCREW ON CLOSING WHEN RECEIVED. |
| Barrel | Description | | 24" 300 WSM |
| | Date Code | | PD |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while | | |

| | | | |
|--------------|------------------------|----------------------------|--------------------------|
| | Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | XMP SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .009 |
| | Notch | Slightly Worn; Functioning | |
| | Test Fired | False | |
| Feeding Test | Tests | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 3.5# |
| | Altered | False | NO SEALANT ON PULL SCREW |
| | Sub-Assembly | X-Mark Pro | |

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24"
PD 6/6
3.50
100

7347

| | | |
|--|--|---|
| Service Request Number SR00003847 | Serial Number / Description S6699370 Model 700 RIFLE Caliber: 300 | Date of Request: 11/15/2011 Date Printed: 11/15/2011 |
| Customer: BOB LARSON 518 NW FIRST ST CROSBY, ND 58730 US Email: | Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email: | |

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M172 - CLOSES HARD OVER SHELL

Service Request Section
GUN WILL FIRE WHEN TRIGGER IS PULLED BEFORE BOLT CLOSES

| Material | Type | Description | Qty Needed | Warranty | Price | Disc | Amount |
|----------|------|-------------|------------|----------|-------|------|--------|
|----------|------|-------------|------------|----------|-------|------|--------|

Serial Number:
S6699370
Model: **700**



RE00256635

RECEIVED
FEB 02 2012

BY:

could not duplicate concern.
As a Good-Will gesture to
restore confidence in rifle
will replace TPA, check over +
test fire at NLC

#260924

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00







