

Remington Arms Co., Inc.
Product Service
Legal Case #:7271

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
253954	1/13/2012	1/16/2012	1/16/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Shawn	Phillips	82367 Hwy 11	Burwell	NE	68823		C 308-214-0725

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Fired on safety release Concern:1007 Fired on Safe Release		Unknown	
C				

1/30/12 Per note with rifle, gun fires when it is taken off safe. It has happened 3 times out of 74 shots.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	27299	G6867324	KD	5/21/2009 7:35:55 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
9/21/2011	SPORTS SOUTH LLC		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	50.63	1/30/2012				

1/30/12 Per Ilion, could not duplicate concern. Action rusty and dirty. To restore confidence in rifle, will replace TPA, clean, test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/16/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 2506 REM
	Date Code		KD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	SURFACE RUST ON METAL
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: PRODUCT SERVICE

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

7271

Service Request Number: SR00006018
Serial Number / Description: ~~G6867500~~ G6867324
Model 700 RIFLE

Date of Request: 12/07/2011

Date Printed: 12/07/2011

Customer:

SHAWN PHILLIPPS
82367 HWY 11
BURWELL, NE 68823 US

Destination:

Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email:

if it is covered under our warranty policy. If it is your firearm will be repaired and

G6867324

Model: 700



RE00253954

Service Request Section

FIRES ON SAFE. JTT

60A Fires when it is taken off safe. It has happened
three times out of 74 shots.

SENT ARS

thanks, call 308-214-0725

GUNS UNLIMITED

4325 S 42nd St
OMAHA, NE 68137

402-339-0771

VISIT US ON THE WEB AT:

www.gunsunlimitedomaha.com

*** Duplicate ***

Ticket# T51810
Station: 1
9/21/2011 05:21 PM
User: NICK

Item #	Description	Qty	Price	Total
REM-7299		1	575.00	575.00

REM-700SPS 25-06
G6867324

575.00

575.00

REM-7299
REM-700SPS 25-06
G6867500

Notes:

Subtotal 1,150.00
Tax 80.50

Total 1,230.50

Tender: CREDIT CARD 1,230.50

Items purchased: 2

THANKS FOR SHOPPING WITH US.
NO CASH REFUNDS OR CHARGE CARD
CREDITS, EXCHANGE OR IN STORE
CREDITS ONLY.

RECEIVED
JAN 18 2012

BY:

could not sup. conv.
act. rusty + dirty. to
restore conf. in rifle
will replace TPA, clean
test fire at R/C

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00







