

Remington Arms Co., Inc.
Product Service
Legal Case #:7428

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
259225	2/21/2012	2/22/2012	2/22/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ricky	Quick	962 Poetry Rd.	Royce City	TX	75189		H n/a E rwquick@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Customer sent gun in. CSR Comments on repair show - customer says the gun is going off when going from safe to fire, bolt is engaging automatically. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	27171	S6567929	WA	8/22/2006 7:02:40 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$61					

2/27/12: Per Ilion - Could not duplicate concern. As goodwill gesture to restore confidence in rifle, will replace TA, check over & test fire at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/22/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 WIN MAG PVD
	Date Code		WA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

frmREInquiry - Repair Inquiry

Repair Number: RE00259225

Serial: S6567929 Model 700 RIFLE Caliber: 300 win
mag Produced: 08/22/2006 SKU: 27171

Repairman: Dale Lewis

Verify Repair

High Priority

Status: Estimating 2/21/2012 1:35:55 PM

2428

ADDRESS INFORMATION

Customer

Received from

Return To

Received from

Name: RICKY QUICK

Address 1: 962 POETRY ROAD

Address 2: PO Box:

City: ROYCE CITY

State: TX Zip Code: 75189 Country: US

Name: RICKY QUICK

Address 1: 962 POETRY ROAD

PO Box:

City: ROYCE CITY

State: TX Zip Code: 75189 Country: US

FFL:

01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Problems Reported

Code	Desc
M238	CLEAN & INSPECT (SAFETY ...

Problems Found

Code	Desc

Repair Notes

FEB 22 2012

Repairman's Comments

could not duplicate concern
AS A Good-will Gesture to restore
confidence in rifle, will repair
TPA, check over + test fire AT N/C
#260974

CSR Comments

SAYS THAT THE GUN IS GOING OFF WHEN GOING
FROM SAFE TO FIRE. BOLT IS ENGAGING
AUTOMATICALLY.

Refresh

Close

S6567929

Model: 700



RE00259225

Wednesday, Feb 22 11:45 AM

3:29 PM

Wednesday, Feb 22 2012

3:29 AM

26"
WAG/06
y#
011





