

Remington Arms Co., Inc.
Product Service
Legal Case #:7320

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
254723	1/24/2012	1/25/2012	1/25/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Scheels	---	Scheels	2101 W. 41st St.	Sioux Falls	SD	57105		H 605-334-7767 F 605-334-8936

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Dealer sent rifle in for consumer. Consumer alleges that the gun fired when the safety was taken off. Scheels was unable to duplicate the concern. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/204 RUGER	84214	G6921943	RD	11/19/2009 8:24:33 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CSI SPORTS, LLC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA - warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$79					

Per Ilion - Could not duplicate concern. As a goodwill gesture - to restore confidence in rifle - will replace TA, ckeck over & test fire @ n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/25/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 204 RUGER
	Date Code		RD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

7320

26"
RD 11/09
4#
.007



2101 W 41st St Sioux Falls, SD 57105
Phone (605) 334-7767 Fax (605) 334-8936

January 10, 2012

Remington Arms Co
14 Hoefler Ave
Ilion, NY 13357

Manufacturer: Remington
Model: 700
Serial Number: G6921943
Caliber/Gauge: 204 Ruger
SO#: 36936

Enclosed is a Remington 700. The owner claimed that the gun fired when the safety was taken off. We were unable to duplicate the problem. Please inspect and repair as needed under warranty.

Sincerely,

Eileen Fritz

Eileen Fritz
Gunsmith Office Manager

Enclosure

RECEIVED
JAN 24 2012

BY:.....

could not duplicate concern.
As a Good-will gesture to
restore confidence in rifle
will replace TPA, check over
& test fire AT N/C

warranty

Serial
Number:

G6921943

Model: 700



RE00254723



106921943
Rev 7020
FLE00254720



