

Remington Arms Co., Inc.
Product Service
Legal Case #:6078

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
n/a		4/4/2011	4/13/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Jack	Slay	627 25th Rd	Toronto	KS	66777		H 620-637-2516 E jnslay@hughes.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064	Not Examined by Product Service		
S			Unknown	
C	Safety is still not working properly Concern:1038	Dissatisfied with Service - Firearms		

4/4/11: Customer called. He stated the rifle still has the same problem as RE# 223671. He wants a refund only & will include a copy of his receipt with the rifle. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	84179	G6839183	XE	12/7/2010 2:59:04 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
1/28/2011	SIMMONS GUN SPECIALTIES I		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA						
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion						
Repair/Replacement Cost	Repair/Replacement Date					

4/4/11: Mailing ARS, letter, form. df 4/13/12: Gun not returned to Ilion. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	4/4/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref# 6078 rifle			

LABEL INFORMATION

MAIL LABEL TO: Jack Slay 627 25 th Rd. Toronto, KS 66777 Ph: 620-637-2516
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~

4YX596 APR 4, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065982142
REF 1 JACK SLAY/SUP/DELL
REF 2: REF# 6078 RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
DY 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 0.50
AH 0.00 PR 0.00 SD 0.00
TOT PUB CHG 10.18 PUB+HANDLING 10.18