

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8240

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290648	11/28/2012	11/30/2012	11/30/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tony	Wesley	1018 Common St	Wesson	MS	39191		H 601-643-5137 C 601-757-7535 E westonflyers@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when releasing the safety	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

12/19/12 Per letter with rifle, for the last 2 yrs and this year already he has experienced some issues with the safety discharging the gun when pushed forward to the off safety position. It doesn't do it all the time. It has only done this when the temp is around 32 degrees or lower, only in the morning and never in the middle of the day after warming up. Also, if you push forward with both the thumb and the index finger with no finger at all close to the trigger it tends to do it more.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27167	S6575237	EA	10/5/2006 8:35:05 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC	TWO PIECE BASE,RINGS	U			

CONCERN:FSR DURING COLD TEMPS.

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check, test to restore confidence in rifle at no charge as goodwill						

Repair/Replacement Cost	Repair/Replacement Date
46.21	12/19/2012

12/19/12 Per Ilion, could not duplicate concern. Will replace TPA, check, test to restore confidence in rifle at no charge as a goodwill gesture.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/30/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
	Description		24" 3006 SPRG SS

Barrel	Date Code		EA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	REC'D WITH MAG FOLLOWER SEPERATED FROM SPRING
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	SOME DEBRIS AND LUBE IN AND AROUND ASSM
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE,RINGS

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

<b>Service Request Number</b> SR00035067	<b>Serial Number / Description</b> S6575237 Model 700S RIFLE	<b>Date of Request:</b> 11/14/2012 <b>Date Printed:</b> 11/14/2012
<b>Customer:</b> TONY WESLEY 1018 COMMON STREET WESSON, MS 39191 US Email: <i>westonflyers@yahoo.com</i>	<i>8240</i> <b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
M240 - BOLT LOCK SAFETY MODIFICATION

## Service Request Section

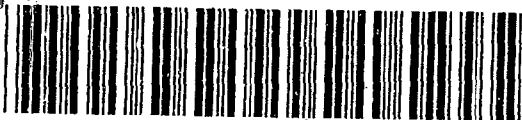
claim of gun going off several times.

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: S6575237

Model: 700



RE00290648

RECEIVED  
DEC 03 2012

BY: .....

*could not dup. concern  
will rep. TPA, check & test to  
restore confidence in rifle  
AT N/C Good-Will Gesture*

*A 260974*

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$ .00

Tony Wesley

**PS 26007**





