

Remington Arms Co., Inc.
Product Service
Legal Case #:7410

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
258837	2/16/2012	2/17/2012	2/17/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Steve	Whitley	5765 Cherry Loral Dr	Jacksonville	FL	32210		E buxtruk@att.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fired when taking gun off safety	Concern:1007 Fired on Safe Release		
C				

3/1/12 Per note on SR, fired when taking gun off safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	27009	G6929208	LF	2/4/2010 1:41:18 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BANGERS LP	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
As a gesture of goodwill, will replace TPA, clean, test fire at no charge	Repair/Replacement Cost	Repair/Replacement Date				
	68.13	3/1/2012				

3/1/12 Per Ilion, could not duplicate concern. As a gesture of goodwill to restore confidence in rifle, will replace TPA, clean, test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/17/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 2506 REM
	Date Code		LF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY,LITE RUSTING
	Stock Condition	Slightly Worn; Functioning	MARRED,SCRATCHED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



24
LF2/11
3.5
015

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00011967	Serial Number / Description G6929208 Model 700 RIFLE	Date of Request: 02/06/2012 Date Printed: 02/06/2012
Customer: STEVE WHITLEY 5765 CHERRY LORAL DR JACKSONVILLE, FL 32210 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US

7410

Email: busruk@att.net

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

fire when taking gun off safety.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

Serial Number:

G6929208

Model: 700



RE00258837

could not duplicate concern.
As a Good-Will Gesture to
restore confidence in Rifle
will replace TPA, clean + test
Line A + M/C

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

RECEIVED
FEB 20 2012
WARRANTY

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

BY: _____



Ref #: 055

Sale

REDACTED

VISA	Entry Method: Swiped
08/12/10	19:08:43
Inv #: 000000	Appr Code: 000000
Apprvd: Online	Batch#: 224001
Total:	\$ 850.29

Customer Copy
25% RESTOCKING FEE ON
ALL STATE NON APPROVALS
NO FEE ON BACKGROUND CHECKS
NO REFUNDS ON USED GUNS

SALES RECEIPT # 235162

Emp-EM

Time: 07:20 PM
Date: 02/19/1991

Date: 08/12/2010

1-46018

1-46018
SPECIAL ORDER STAMP \$0.00

SPECIAL ORDER OTHER
SPECIAL ORDER

SPECIAL ORDER

SPECIAL ORDER.

#SPECIAL ORDER
MISC

MISC

REMINGTON 700 CDL 3789.99

DLX.25-06

1-46642

OTHER FDLE FDLE

#FDLE: BACKGROUND
CHECK

CHECK

SUB TOTAL: \$794.90

SALES TAX	\$794.90
SALES TAX	\$55.30

SALES TOTAL \$850.29

VISA: 5850.29

VISA: \$850.29
TOTAL TENDERED: \$850.29
RESTOCKING: \$0.00

25% RESTOCKING FEE FOR ALL
NON-APPROVALS BACKGROUND
CHECK NON-REFUNDABLE. ALL
USED GUNS ARE SOLD "AS IS" ALL
SALES FINAL

SALES FINAL
THANK YOU





