

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7675

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
267714	5/16/2012	5/17/2012	5/17/2012				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Fred	Brigman	641 Brigman Rd	Maypearl	TX	76064		H 972-435-3384

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 18365 - Reason for Return: Forward to Product Service for Inspection, Returned for Update. Service Request Section: Gun fires when taking safety off. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	SPT 78/223 REM	26172	C6356258	AJ	3/16/1989
Date Purchased	Where Purchased	Accessories	Original Owner			
	ROCK CREEK GUN STORE	TWO PIECE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/SPT 78/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ a discount						

**Repair/Replacement Cost    Repair/Replacement Date**

5/21/12: Per Ilion - TA very dirty. Trigger guard is bent & contacting trigger. Can offer to repair @ 1/2 normal cost - quote. df 5/22/12: I left customer a VM to call us concerning the quote. The paperwork he sent with the rifle shows a recall on the Spt. 78 but his rifle is not under that recall. The recall was for July-Dec 1987 DOM. His rifle was made in March 1989. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/17/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	WITH THE STOCK OFF THE TPA IS VERY DIRTY BUT DID NOT FOLLOW DOWN.WITH STOCK ON THE TRIG CONTACTS TRIG GUARD AND WILL FOLLOW DOWN
Barrel	Description		24" 223 REM
	Date Code		AJ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	TRIG GUARD BENT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIG CONTACTS TRIG GUARD
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

# Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00267714	<b>Serial Number / Description</b> C6356258 Model sportsman 78 RIFLE Caliber: 223 REM	<b>Date Received:</b> 05/16/2012 <b>Estimate Date:</b> 05/17/2012 <b>Date Printed:</b> 05/22/2012
<b>Customer:</b> FRED L BRIGMAN 641 BRIGMAN RD MAYPEARL, TX 76064 US	<b>Return To:</b> FRED L BRIGMAN 641 BRIGMAN RD MAYPEARL, TX 76064 US	

Please Circle One:  
VISA MC DISCOVER Card No. \_\_\_\_\_ Exp.Date \_\_\_\_\_  
Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Technician Comments**  
trigger assm dirty.trigger guard is bent and contacting trigger.can offer to repair at 1/2 normal cost. good-will gesture

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	94.00	50	47.00
F94489	Part	700 ADL TRIG GUARD GLOSS BLACK	1	Billable	1	32.00	50	16.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
Sub Total:								91.50
Est Sales Tax:								6.18
Grand Total:								\$97.68

# Service Request

Remington Service  
PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24"  
AS3/89  
4A  
011

<b>Service Request Number</b> R00018365	<b>Serial Number / Description</b> 06356258 Model sportsman 78 RIFLE Caliber: 223	<b>Date of Request:</b> 04/25/2012 <b>Date Printed:</b> 05/03/2012
<b>Customer:</b> FRED L BRIGMAN 641 BRIGMAN RD MAYPEARL, TX 76064 US 972 435 3384 Email:	<b>Destination:</b> Arms Services 14 Hoeftler Ave Ilion, NY 13357 US  Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
M176 - RETURNED FOR RECALL/UPDATE

## Service Request Section

gun fires when taking safety off

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: C6356258  
Model: sportsman 78



RE00267714

RECEIVED  
MAY 21 2012

BY:.....

T.A. very dirty. TRng. Guard  
is bent + contacting TRng.  
can offer to repair at 1/2 normal  
cost.

Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$ .00

KIDS Fun Double CK + Test Fire  
Setup Time (Please)

Recall Number: 1800-634-2459

Remington Parts & Service: 1800-243-9700

# REMINGTON

## MODEL 700, SEVEN, 40-XB, 40-XC, & SPORTSMAN 78

RECALL: Remington Arms centerfire rifle Models 700, Seven, 40-XB, 40-XC and Sportsman 78 manufactured between July 29 and December 11, 1987, have been withdrawn from sale temporarily for replacement of trigger assembly mechanisms.

This action was taken because a limited number of rifles produced during that period may have an improperly manufactured part in the trigger assembly mechanism. Although it is unlikely, the defective part could break and cause the rifle to fire accidentally.

Remington Arms has launched a program to identify and recover all rifles made and sold during this period, and as a precaution, will replace the trigger assembly on every affected rifle without charge to the owner.

All Remington trade customers and individual rifle owners are being notified, and it is expected that this program will quickly identify owners of the affected rifles.

This notice applies only to those bolt action models listed. No other Remington firearms are involved.

If you have purchased one of these rifles since July 29, 1987, do not load it.

We ask that you call our Trigger Assembly Replacement Program at 1-800-634-2459 with the model and serial number of your rifle. From that number, we can tell you immediately if yours is one of the affected rifles, and if it is, how you can arrange for a free replacement of the trigger assembly.

### Source:

Guns & Ammo, June 1988; page 89

Rifle, July-August 1988; Volume 22, Number 4

Taken from : ([http://randywakeman.com/Remington\\_Under\\_Fire.htm](http://randywakeman.com/Remington_Under_Fire.htm))

I TEACH HUNTA SAFETY IN  
TX HAND TO RECOMMEND  
YOUR PRODUCT NOW

THIS GUN WHEN A PAT ON SAFE  
WORK BOLT GO SAFETY ~~OFF~~ IT  
FIRES I TALKED TO YOUR REP SAID  
SEND BACK (ALMOST GOT A KID KILLED  
THEN WE WOULD REALLY BE TALKING)  
~~NOBODY~~ I REALLY WISH A WOULD SEND NEW GUN HAND  
214-415-4893 FRED BRIGMAN TO TRUST THIS  
972 435 3384 BOX 30 ONE  
641 BRIGMAN RD  
MAYPEAR, TX 76041



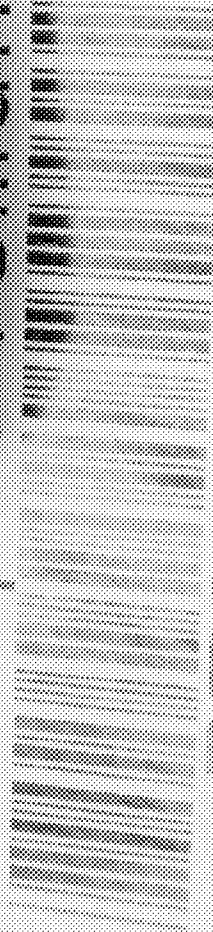


Serial Number

C6356258

Model:

Spektr 78



RE00267714





