

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8244

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290645	11/28/2012	11/30/2012	11/30/2012				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Marty	Brown	3022 Alpharetta Dr	Dalton	GA	30721		E firemedic07@optilink.us

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when safety was removed	Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release		Unknown
C				

PI

PD

S Fired when safety was removed

Cause:4006 Altered Adjustments or Components  
Concern:1007 Fired on Safe Release

Unknown

C

12/20/12 Per note with rifle, it fired twice in a row as soon as the safety was flipped off. He worked the bolt and dry fired it a couple of times. Then he was able to ease the safety off and shoot normally.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	SPT 78/3006 SPRG	26164	B6795479	PG	6/14/1986
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENTERPRISES		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/SPT 78/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

12/20/12 Per Ilion, trigger assm dirty and set screws altered. Trigger not returning properly. Replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/30/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPRG
	Date Code		PG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	SYN REM STK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFTEY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING TRIG GUARD BROKEN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

22"  
pg 6/86  
1st  
012

<b>Service Request Number</b> SR00035504	<b>Serial Number / Description</b> B6795479 Model SPT-78 RIFLE	<b>Date of Request:</b> 11/19/2012 <b>Date Printed:</b> 11/19/2012
<b>Customer:</b> MARTY BROWN 3022 ALPHARETTA DR DALTON, GA 30721 US	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
<b>Email:</b> FIREMEDIC07@OPTILINK.US	<b>Email:</b>	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
<b>Reason For Return</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		
<b>Service Request Section</b> GUN IS FIRING WHEN SAFETY IS FLIPPED OFF		
<b>Parts And Service Details</b>		
<b>Material</b>	<b>Type</b>	<b>Description</b>
		<b>Qty Needed</b>
		<b>Warranty</b>
		<b>Price Disc Amount</b>
Rifle fired twice in a row as soon as the safety was flipped off. I worked the bolt and dry fired it a couple of times. Then I was able to ease the safety off and shoot normally.		
T.A. dirty & sets screws altered. rail not ret. properly. replace TPA, clean & test at 1/2 normal cost		
<b>Sub Total:</b> .00		
<b>Est Sales Tax:</b> .00		
<b>Grand Total:</b> \$ .00		

Serial Number:

B6795479

Model: 78-SPORTSMAN



RE00290645

RECEIVED  
DEC 03 2012

BY:.....







