Remington Arms Co., Inc.
Product Service
Legal Case #:7516

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
262688	3/21/2012	3/22/2012	3/22/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Charis	Coggeshall	1444 W. Lake Sammamish Pkwy N	Belluvue	WA	98008		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S Delayed firing	Concern:1023 Delayed Firing - Firearms		Unknown	
C				

3/26/12 Per note with rifle, Charis is the original owner of this rifle and after letting it sit idle for 8 yrs he recently shot the gun and the trigger/bolt were sticking. After pulling the trigger nothing would happen then as he would lift his head it would fire. He thinks the gun just needed oil but he searched the web and discovered the trigger recall.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	SPT 78/308 WIN	26160	B6670133	XE	12/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	ELLETT BROTHERS		U			

CONCERN: DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/SPT 78/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date
47.40	3/26/2012

3/26/12 Per Ilion, trigger assm dirty and sticky, parts work sluggish. We will replace TPA, clean, test fire under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/22/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 308 WIN
	Date Code		XE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

PS 26070

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STIVKY PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

CHARIS COGGESHALL
1444 WEST LAKE SAMMAMISH PKW N
BELLEVUE WA 98008

7516

22"
XE 12/8
55#
.012

Remington®
PURCHASER'S RECORD

Model Number __78 SPORTSMAN__
Purchase Date __04/25/87__
Gauge or Caliber __.308__
Serial Number __B6670133__
Purchase Price __$800.00__
Store Name __FLINTROPS, MILWAUKEE, WIS.__

All correspondence regarding **service**, **spare parts**, or **repairs** should be directed to:
Remington Arms Company, Inc.
Arms Service Division
Ilion, New York 13357

Detach before mailing

T.A. dirty & sticky, parts work
sluggish, can often to replace
TPA, clean + test at 1/2 normal.
lost quote

To WHOM IT MAY CONCERN —

I AM THE ORIGINAL OWNER OF THIS RIFLE.
Recently I SHOT THIS GUN AFTER HAVING IT
SIT IDLE FOR 8 YRS. THE TRIGGER/BOLT WERE
STICKING. AFTER PULLING THE TRIGGER NOTHING WOULD
OCCUR. I WOULD LIFT MY HEAD THEN ALL OF
A SUDDEN GUN WOULD FIRE. I THINK THE GUN
JUST NEEDED OIL BUT IT INSPIRED ME TO
SEARCH THE WEB. I DISCOVERED A TRIGGER
RECALL. I DON'T THINK IT IS RELATED BUT I
CALLED, AND SERVICE INSTRUCTED ME TO SEND
IT BACK FOR RECALL WORK.

THANK YOU.

RECEIVED
MAR 2 6 2012
BY: ....

PS 26072

PS 26074

PS 26075

PS 26076