

Remington Arms Co., Inc.
Product Service
Legal Case #:7673

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
267742	5/16/2012	5/17/2012	5/17/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Dierman	68 Marion Ln	Cantebury	CT	06331		H 860-546-6219 E kgdm@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing		Unknown	
C				

5/22/12 Per note with firearm, recalled, gun will go off by itself when bolt is closed.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	XP 100/221 FIREBA	n/a	5493	PG	6/1/1986
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/XP 100/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, repair as needed at no charge under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	42.71	5/22/2012				

5/22/12 Per Ilion, check over completely. Repair as needed at no charge under recall.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/17/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		10.5" 221 FIREBALL
	Date Code		PG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/XP100 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	2.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number Serial Number / Description

00019432

5493

Model XP-100 Center Fire Caliber: 221

Date of Request: 05/07/2012

Date Printed: 05/07/2012

Customer:

MICHAEL DIERMAN

68 MARION LN.

CANTEBURY, CT 06331 US

Destination:

Arms Services

14 Hoefler Ave

Ilion, NY 13357 US

Email: *K6DRN@HOTMAIL.COM* 1-860-546-6219

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

RECALL, NOTE GUN WILL GO OFF BY SELF, WHEN BOLT IS CLOSED.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

5493

Model: XP-100



RE00267742

*check over completely
again as needed AT N/C
UNDER RECALL*

#230145

RECEIVED
MAY 21 2012

BY: _____

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Remington Arms Co., Inc.
Product Service
Legal Case #:7330

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
256225	1/26/2012	1/27/2012	1/27/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Ohio Valley Trading & Exchange	---	Ohio Valley Tra	25 E. Stimson Ave.	Athens	.OH	45701		W 740-592-6668 F 740-589-2601

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 10093 - Dealer stated gun had a FSR & will not stay cocked. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	XP100/221 FB	n/a	B7508182	DV	9/1/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS DAYTON OH		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/XP100/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$10					

1/30/12: Per Ilion - TA has a partially dried & sticky lube residue causing parts to work sluggish. Check over, repair, clean & test fire under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/27/2012
	Product Type		RF
	Action Type		A

	Assigned To	T.NAGLE	
Cause	4015	Improper Maintenance	
Barrel	Description		10.5" 221 FB
	Date Code		DV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/XP100 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	False	
	Sub-Assembly	Other Remington	

Service Request

7330
Remington Service
PO Box 700

Madison, NC 27025-0700



ATTN: PRODUCT SERVICE

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

15.5"
2#
1010
DV9/79

Service Request Number SR00010093		Serial Number / Description B7508182 Model XP-100 Center Fire Caliber: 221 FIREBALL		Date of Request: 01/18/2012 Date Printed: 01/18/2012	
Customer: OHIO VALLEY TRADING & EXCHANGE COMPANY 25 E STIMSON AVE ATHENS, OH 45701 US		Destination: Arms Services 14 Hoedler Ave Bion, NY 13357 US			
Email: ovieterry@yahoo.com		Email:			
Your request for service on the item(s) will be evaluated by our repairman. You will be contacted with an estimate before work is performed.					
Reason For Return M125 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M295 - EVALUATE AND REPAIR					
Service Request Section: MFD - 1984. Just took gun in on trade. Gun is firing everytime safety is moved to fire mode without pulling trigger.					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
RECEIVED JAN 30 2012 BY: _____					
<div style="display: flex; justify-content: space-between;"><div><div style="border: 1px solid black; padding: 5px;">B7508182 Model: XP-100</div><div style="text-align: center;"> RE00256225</div></div><div style="width: 60%;"><p>T.A. has a partially dried + sticky tube residue causing parts to work sluggish. check over, repair, clean + test line under BCP Ron & co. t</p><p>Quote</p></div></div>					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the					
<div style="display: flex; justify-content: flex-end;"><div>Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00</div></div>					



25 East Stimson Avenue, Athens, Ohio 45701
(740) 592-6668 FAX (740) 589-2601
FFL# 4-31-009-02-9C-13638 (03/01/09)

Date:01/19/2012

Repair Order #STOCK

To:

REMINGTON SERVICE
ARMS SERVICES
14 HOEFLER AVE.
ILION,NY 13357

Dear Sir:

Please accept the enclosed product for repair. If this work is not covered under your manufacturer's warranty, please advise as to repair cost before proceeding.

Item Description

REMINGTON PISTOL S/N-B7508182 LOG 1601

Product#

XP100 PISTOL 221REM CAL.

Nature of Problem

GUN FIRES WITH SAFETY ENGAGED,GUN DOES'NT HAVE ENOUGH TRIGGER
RETURN SPRING,WILL NOT STAY COCKED.

We would appreciate your prompt attention.

*Note: When returning product to OVTE, please ship to the above listed address
Attn: Repair Department and include **Repair Order #** on package.*

Sincerely,

A handwritten signature in black ink that reads "Terry Marshall". The signature is written in a cursive style with a large, prominent "T" and "M".

Terry Marshall
Ohio Valley Trading & Exchange Company
Athens, Ohio