

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7604

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
265324	4/20/2012	4/23/2012	4/23/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Arlon	Eriksson	22292 Williams Rd SE	Cass Lake	MN	56633		E eriksson@paulbunyan.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S	Fires when removing safety Concern:1007 Fired on Safe Release			
C				

5/9/12 Per note on SR, gun fires when removing safety. Customer wrote a note to replace the pistol grip butt plate.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/243 WIN	24782	7600225	XC	12/1/1982
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS CHICAGO IL	SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Can offer to replace TPA, clean, test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

5/9/12 Per Ilion, could not duplicate concern. Trigger assem very dirty. Can offer to replace TPA, clean, test at 1/2 normal cost. Unable to replace stock. Can replace with a used in good condition.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/23/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 243 WIN
	Date Code		XC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	GRIP CAP BROKEN,O/S FLOOR PLATE
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

Madison, NC 27025-0700

Parts and Repairs: P-800-243-9700 F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00017607  
Serial Number / Description 7600225  
Model SEVEN RIFLE Caliber: 243

Date of Request: 04/17/2012  
Date Printed: 04/17/2012

Customer:  
ARLON ERIKSSON  
22292 WILLIAMS RD. SE  
CASS LAKE, MN 56633 US

Destination:  
Arms Services  
14 Hoefler Ave  
Hion, NY 13357 US

Email: eriksson@paulbunyan.net

Email:

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

#### Reason For Return

M510 - CHECK TRIGGER PULL

#### Service Request Section

gun fires when removing safety!

*Also, please replace the pistol grip butt plate.*

#### Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

Serial Number: 7600225  
Model: SEVEN



RE00265324

RECEIVED  
APR 26 2012

BY: \_\_\_\_\_

*could not Lap. concern.  
T.A. very dirty. CAN often go  
rep. TPA, CLEAN & TEST A+ 1/2  
MON. COST.*

*unable to rep. STK. CAN rep. w/used  
in good cond.*

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$ .00







