

Remington Arms Co., Inc.
Product Service
Legal Case #:8383

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
293495	12/18/2012	12/19/2012	12/19/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Winston	Vaught	1541 Weaver St.	Timmons ville	SC	29161		H 843-615-5983 E wallacevaught@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

SR# 34747 - Reason for Return: Safety Broken. Service Request Section: Gun discharged when moving safety. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/308 WIN	24743	S7616024	EQ	10/14/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS INC	SCOPE BASE,BOTTOM HALF RINGS	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						

Repair/Replacement Cost Repair/Replacement Date

12/20/12: Per Ilion - TA has a dried lube residue causing the sear to bind to side plates, offer to replace TA, clean & test at 1/2 normal cost. df
12/27/12: Customer called & was argumentative about the quote. Quote stands & he agreed to pay it. He did not sound too sure on how to clean his trigger - I mailed him an owner's manual. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/19/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		20" 308 WIN SS
	Date Code		EQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	DIRTY
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DRIED LUBE RESIDUE SEAR BINDS TO SIDEPLATES
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF RINGS

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



206
EQ10/96

Parts and Repairs: P:800-243-9700; F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00034747	Serial Number / Description S7616024 Model SEVEN RIFLE Caliber: 308	Date of Request: 11/12/2012 Date Printed: 11/12/2012
Customer: WINSTON W. VAUGHT 1541 WEAVER ST TIMMONSVILLE, SC 29161 US		Destination: Arms Services 14 Hoeffer Ave Bion, NY 13357 US
Email: wallacevaught@gmail.com		Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M568 - SAFETY BROKEN		
Service Request Section SAFETY WILL NOT ENGAGE GUN DISCHARGED WHEN FORCED FROM F TO S. The gun discharged when an attempt was made to move safety from "fire" to "safe" with routine thumb pressure. Gun had failed to fire after chambering and attempting to fire 3 successive rounds. (W Vaught) (843) 615-5983		
Parts And Service Details		
Material	Type	Description
Qty Needed		
Warranty		
Price		
Disc		
Amount		
Serial Number: S7616024		
Model: SEVEN		
RE00293495		
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the		
T.A. HAS A DRY DRIED LUBE RESIDUE CAUSING THE SEAT TO BIND TO SIDE PLATES, CAN OFFER TO REP. TPA, CLEAN & TEST AT 1/2 charge		
Sub Total: .00		
Est Sales Tax: .00		
Grand Total: \$.00		

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DEC 20 2012

BY:





