

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7262

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
253532	1/11/2012	1/12/2012	1/12/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Jerome	Cook	520 Jefferson St.	Platteville	WI	53818		H 608-348-8937

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Unexplained Discharge			

Customer sent rifle in w/our repair form. He stated that rifle fires when it wants to. His dad bought the gun new & the 1st year he had it - it almost killed him. His dad put the gun in the safe & let the kids use it as a toy. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/6MM REM	n/a	69520	PN	6/1/1966
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

CONCERN:FIRES WHEN EVER IT WANTS TO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Repair @  
n/c under recall

Repair/Replacement Cost	Repair/Replacement Date
\$44	

1/16/12: Per Ilion - TA very dirty & sticky. Replace TA, clean & test fire under recall @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/12/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4015	Improper Maintenance	
Barrel	Description		18.5" 6MM REM
	Date Code		PN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	HAS BEEN REPAIRED/WELDED OUTSIDE OF FACTORY
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL RUSTY
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,MARS
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.011
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY,RUSTY
	Pull	--Select--	3.5#
	Altered	False	
	Sub-Assembly	Other Remington	

18.5  
PN 6/66  
3.5#  
.011

7262

Print

Reset

Model Number: 600		Serial Number: 69520	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: JEROME F. COOK		Date of Purchase: 6/0	
Address (no PO Boxes): 520 JEFFERSON ST			
City: PLATEVILLE		State: NJ	Zip: <del>08000</del> 53818
Phone (Daytime) (608) 348-8937		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent)			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: The problem is <del>the</del> your rifle fires when ever it wants too. My dad, bought this gun new, the first year he had it, it almost <u>killed</u> <u>him</u> ! He broke the bolt put it in a safe & let the kids use it for a toy. His guns have know scratches or rust on them!!!			
Ammunition Information:			
Type:		T.A. Veng Dirty + sticky.	
Weight/type, shot size:		Replace TPA, clean + to so	
Information:		under recall AT N/C	
Powder Weight:		#230145	
Primer Used:			
Reloader Used:			
Firearms Care (Cleaning and Lubrication):			

Number:

69520  
Model: 600



RE00253532

Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds)	N/A
How often do you clean the action? (Months or Number of rounds)	N/A
How often do you clean the trigger assembly? (Months or Number of rounds)	N/A
Brand of lubricant used:	N/A
How often do you lubricate the bore? (Months or Number of rounds)	N/A
How often do you lubricate the action? (Months or Number of rounds)	N/A
How often do you lubricate the trigger assembly? (Months or Number of rounds)	N/A
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	N/A
What were the services performed?	NONE
Ship your INSURED firearm by either UPS or Parcel Post to:	
<b>Remington Arms Co., Inc.</b> <b>Attn: Arms Service Division</b> <b>14 Hoeffler Avenue</b> <b>Ilion, NY 13357</b>	
<input type="checkbox"/> <b>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b>	
<p style="text-align: center;">:: Record the serial number of your firearm before sending it.</p> <p style="text-align: center;">:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably,</p> <p style="text-align: center;">ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p style="text-align: center;">:: Remove all accessories from your firearm to prevent loss or damage.</p> <p style="text-align: center;">:: Provide a return address on both the outside and inside the box. Shipments without a proper</p>	

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.