Page 1 of 1 PrintDisplay

> Remington Arms Co., Inc. Product Service

Legal Case #:8069 Case Information RE# Date Opened Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 10/19/2012 X Customer Information Business First Name Last Name Street City State Zip Age Contact 5645 Silver Saddle Dr H 406-281-7054 Incident Sharon Hall Shepherd 59079 MT Incident Information Claims Codes Repair Est. Medical Treatment Medical Status PΙ PD shot hole in truck Cause:4079 Other - Unexamined Unknown S Concern: 1008 Fired on Bolt Closing 10/19/12 Per call from Sharon, in Nov last year when putting a shell in the chamber the rifle fired and put a hole in the side of a truck. They also have a ADL that they thought was under recall. It actually has a bolt lock. They will send it for inspection Firearm Information Model/Ga. SKU Serial Bbl. DOM Mfg. Type Remington CF/BA 600/ n/a A6496662 8/30/1977 Date Purchased Where Purchased Accessories Original Owner C GREENBLATT HEMPSTEAD LI NY N Model/Ga. SKU Serial Bbl. DOM Mfg. Type Remington CF/BA 700/ n/a 6547174 Date Purchased Where Purchased Original Owner Accessories CLARK WEBSTER CHESTERTOWN MD N Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/600/CF/BA Cash Reim. Date Cash Date Settlement Release of Claims Release Date Reimbursement Settlement APV APV Repair/Replacement Repair/Replacement Cost Date 10/19/12 Sending ARS for both rifles to come in for inspection. Will put on hold and contact Sharon afterward. The Mohawk is not included in the recall.cm Examination[Remington/CF/BA] Sub-Part Comment Part Code Examination[Remington/CF/BA]

Code

Sub-Part

Part

Comment

## ARS LABEL REQUEST FORM

DATE:	10/19/2012		Service Request #	SR00032419	
QUANTITY:	1		WEIGHT PER PACKAGE:	10 LBS	
REQUESTED BY:	mitchellcs		email address:	•	
Business:		Remington Service			
·		Remington Service PO Box 700 Madison, NC 2702 www.Remington.o	25-0700		
		LABEL INF	ORMATION		
MAIL LABEL	. TO:	SHARON HALL 5645 SILVER SAI SHEPHERD, MT SR00032419	DDLE DR 59079 US		
		Email:	•		
RETURN ITE	EM TO:	ILN Arms Services	184.87 (111.1		



4XX596 OCT 19, 2012 ALL CURR USD SVC GNDCOM ACT WT 10.0 LBS TRACKING# 1Z4XX5969066560097 REF 1:SR00032419 REF 2: 1 OF 1 HANDLING CHARGE 0.00 HANDLING CHARGE 0.00SINGLE-PIECE PUB RATE CHRGS:
DV 0.00 COD 0.

DC 0.00 DGD 0.

AH 0.00 PR 0.

TOT PUB CHG 12.26 PU SVC T/P USD RS 0.50 SD 0.00 0.00 0.00

0.00 PUB+HANDLING

SP 0.00

ATTN: Prod Serv #8069

## ARS LABEL REQUEST FORM

Service Request #

mitchallec		amail addresses		
mitchellcs		email address:		
· · · · · · · · · · · · · · · · · · ·				
	Remington Service	ce		
	Madison, NC 276	025-0700		
·	www.Remington	.com		
		Remington Servic PO Box 700 Madison, NC 27	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com	Remington Service PO Box 700 Madison, NC 27025-0700

MAIL LABEL TO:	SHARON HALL 5645 SILVER SADDLE DR SHEPHERD, MT 59079 US SR00032418	
	Email:	
RETURN ITEM TO:	ILN	
	Arms Services	



4XX596 OCT 19, 2012 ALL CURR USD 1 OF 1 SVC GNDCOM ACT WT 10.0 LBS REF 1:SR00032418 REF 2:

HANDLING CHARGE 0.00 SVC T/P USD SINGLE-PIECE PUB RATE CHRGS: RS 0.50 DV 0.00 DGD 0.00 SD 0.00 DC 0.00 PR 0.00 SP 0.00 AH 0.00 PR 0.00 PUB+HANDLING 12.26

SR00032418

ATTN: Prod Serv #8069

DATE:

10/19/2012