

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7314

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
255303	1/20/2012	1/24/2012	1/24/2012				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Charlie	Liem	1109 Sandhurst Dr	Tallahassee	FL	32312		E blissboat@aol.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on bolt closing Concern:1008 Fired on Bolt Closing			
C				

2/6/12 Per note with rifle, it fired twice when the bolt was closed. Also need to fix the safety so it works properly.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/308 WIN	n/a	6668487	DX	9/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	93.81	2/6/2012				

2/6/12 Per Ilion, trigger assm rusty. Replace TPA, clean, test fire under recall at no charge.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/24/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 308 WIN
	Date Code		DX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Missing	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.003
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	RUSTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

Madison, NC 27025-0700

ATTN: SAFETY RECALL

Parts and Repairs: P-800-243-9700/F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

18.5"  
DX 9/73  
5#  
1003

<b>Service Request Number</b> SR00006035	<b>Serial Number / Description</b> 6668487 Model	<b>Date of Request:</b> 12/07/2011 <b>Date Printed:</b> 12/07/2011
<b>Customer:</b> CHARLIE LIEM 1109 SANDHURST DR. TALLAHASSEE, FL 32312 US		<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US

7314

Email: blissboat@aol.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

850-591-0122

**Reason For Return**  
M240 - BOLT LOCK SAFETY MODIFICATION

**Service Request Section**  
PLEASE NOTE - RIFLE FIRED TWICE WHEN BOLT WAS CLOSED!  
ALSO NEEDED TO FIX SAFETY SO WORKS PROPERLY

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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6668487  
Model: 600 MOHAWK



RE00255303

RECEIVED  
JAN 24 2012

BY: .....

T.A. Rusty. Replace TPA,  
clean + Test fire under  
recall at N/C  
#230145

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
<b>Grand Total:</b>	<b>\$ .00</b>