

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7800

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
274929	7/19/2012	7/20/2012	7/20/2012				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Kenneth	Moehnke	31 Park Ln Ave	Port Lavaca	TX	77979		

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Alleges gun went off by itself	Concern:1025 Unexplained Discharge - No Mention of Safety Position	Unknown	
C				
8/2/12 Per note on SR, the customer states the gun went off by itself and he wants the trigger modification.cm				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243 WIN	n/a	6670876	KY	5/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	DELMAR DIST CORPUS CHRISTI TEX		U			
CONCERN:WENT OFF BY ITSELF						

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test under recall at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	43.81	8/2/2012				
8/2/12 Per Ilion, trigger assm dirty and rusty, parts bind. Replace TPA, clean, test under recall at no charge.cm						

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		18.5" 243 WIN
	Date Code		KY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL RUSTY UNDER STOCK
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

18.11  
K45/74  
4#  
.006

Service Request Number: 3R00022393  
Serial Number / Description: 6670876  
Model: 600243

7800

Date of Request: 06/18/2012  
Date Printed: 07/06/2012

Customer: KENNETH MOEHNKE  
31 PARK LANE AVENUE  
PORT LAVACA, TX 77979 US

Destination: Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US

Email:

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M176 - RETURNED FOR RECALL/UPDATE

## Service Request Section

STATES GUN WENT OFF BY ITSELF. WANTS TRIGGER MODIFICATION

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

6670876

Model: 600 MOHAWK



RE00274929

T.A. Dirty & Rusty parts BIND.  
Replace TPA, clean + Test  
under recall at N/C

#230145

RECEIVED

BY:

JUL 31 2012

BY:

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, received being sent based on the conversation with our representative.











