

Remington Arms Co., Inc.
Product Service
Legal Case #:7564

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
264222	4/9/2012	4/10/2012	4/10/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Harry	Taylor	67 Sydney Dr.	Essex Junction	VT	05452		H 802-578-9776 E hjimtayl@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 15191 - Reason for Return: Bolt Lock Safety Modification, Service Request Section: Firing pin sometimes drops when safety is flipped off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	BbL	DOM
Remington	CF/BA	600/308 WIN	n/a	7539	AL	3/1/1964
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$44					

4/16/12: Per Ilion - Could not duplicate concern. Replace TA, clean & test fire under recall @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/10/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 308 WIN
	Date Code		AL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	002
	Notch	Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



AL 3/64
4#
18.5"
.002

Parts and Repairs: P:800-243-9700 F:536-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number SR00015191	Serial Number / Description 7539 Model 600 Center Fire Caliber: 308	Date of Request: 03/14/2012 Date Printed: 03/23/2012
Customer: HARRY TAYLOR 67 SYDNEY DR ESSEX JUNCTION, VT 05452 US X Email: hjmtayl@aol.com	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
FIRING PIN SOMETIMES DROPS WHEN SAFETY IS FLIPPED OFF.
SMP.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

7539

Model: 600



RE00264222

RECEIVED
APR 16 2012

BY:

could not dup. concern
replace TPA, clean + test
under barrel at N/C

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

#230145

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00