

Remington Arms Co., Inc.
Product Service
Legal Case #:8328

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292187	12/10/2012	12/11/2012	12/11/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bruce	Tenney	9363 N. Douglas Hwy Side A	Juneau	AK	99801		H 907-209-6204 E bruce10e@gsi.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FBC	Concern: 1008 Fired on Bolt Closing			
C				

SR# 36174 - Reason for Return: Bolt Lock Safety Modification. Service Request Section: Chambered round & the gun discharged. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/308 WIN	n/a	6670920	EX	10/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	MORSE HDW BELLINGTON WASH		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair under recall @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$44					

12/13/12: TA dirty & rusty. Replace TA, clean & test under recall @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/11/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		18.5" 308 WIN
	Date Code		EX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Not Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY WILL FOLLOW DOWN
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

From: Remington <customerservice@Remington.com>
Subject: Remington Arms Service Request SR00036174
Date: November 26, 2012 9:23:48 AM AKST
To: bruce10e@gci.net
3 Attachments, 211 KB

18.511
EX 10/1
5#
1004

Please open the attached JPG files and follow their instructions for your Service Request SR00036174.

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete servi

THIS COPY FOR YOUR RECORDS

Service Request Number / Description
SR00036174 6670920

Date of Request: 1/26/2012
Date Printed: 1/26/2012

Customer:
BRUCE TENNEY
9363 N DOUGLAS HWY
SIDE A
JUNEAU, AK 99801 US
Email: bruce10e@gci.net

Model 600 MOHAWK Center Fire Caliber: 308

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US
Email:

8328

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

Chambered round and the gun discharged.

Serial Number:

6670920

Model: 600 MOHAWK



RE00292187

Qty Needed	Warranty	Price	Disc	Amount
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T.A. Dirty & dusty
Ap. TPA, CLEAN + TEST AND
RECALL AT N/C
#230145

SHIPPED DEC 13 PAID