

Remington Arms Co., Inc.
Product Service
Legal Case #:7926

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
284053	10/2/2012	9/12/2012	10/3/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Peter	Vecchi	172 Flamingo Rd	Edgewater	FL	32141		C 386-846-8305

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Fires on safety release	Concern:1007 Fired on Safe Release		Unknown
C				

9/12/12 Per call from Vecchi, he was cleaning this rifle to use it for this season and found that when you load it and have the safety on then push the safety off it fires. It's been in the box a long time. He bought it 2nd hand and Vecchi has not shot it yet.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/308 WIN	n/a	A6390060	CO	4/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT MONTDALE PA		N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA at 1/2 normal cost.						
Repair/Replacement Cost	Repair/Replacement Date					

9/12/12 Ordering box to ship from Ilion and mailing ARS.cm 10/9/12 Per Ilion, trigger assm dirty and set screws altered. Can offer to replace TPA at 1/2 normal cost. Obsolete model, many parts requested are no longer available.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/3/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		18.5" 308 WIN
	Date Code		CO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	BUTT PLATE MISSING
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	---Select---	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

7926
September 12, 2012

COPY

18.5"
C04/77
1.5"
-04

Peter Vecchi
172 Flamingo Rd
Edgewater, FL 32141

Subject: Case # 7926, Model 600 Barrel, SR# 28932

Dear Mr. Vecchi,

Enclosed is a prepaid shipping label to cover shipment of the firearm to our factory for inspection. Please include a copy of this letter with it as well as the Service Request form. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the product is logged in correctly.** Please mark the small ends of the box "Product Service


I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
CCT 05 2012

BY:.....

Serial Number:
A6390060
Model: 600 MOHAWK

RE00284053

T.A. dirty & set screws A/Head
can't be replaced TPA & 1/2 normal
cost OBSOLETE model many parts
requested are no longer avail.

Quote

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Prod Serv #7926

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number	Serial Number / Description	Date of Request:	09/12/2012
SR00028932	A6390060	Date Printed:	09/12/2012

Customer:
PETER VECCHI
172 FLAMINGO RD
EDGEWATER, FL 32141 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email:

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

Prod Serv #7926. Fired when releasing safety.cm

When I Close Bolt in safety and Move Safety to Fire
Its Fine. But close Bolt in Safety and For any Reason
Touch trigger, When you Move Safety to Fire the Gun
"See Attached" Fires

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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HIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s)
being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00

Model
Mohawk 600
Ser# A6390060
Cal 308 W

1) Install,

- A - Front + Rear Sights - Complete
- B - 3- Receiver Plug Screws # 17034

2) Recon OR Replace.

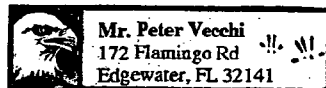
Bolt - 308W

3) Replace. Mag Follower # 17056
Mag Spring # 17891

4) Install - A. Rem Butt Plate # 15741
B. Sling - 26990

5) What Do you think of overall Condition?

6) Please Call with Quote
386. 846-8305



ARS LABEL REQUEST FORM

DATE:	09/12/2012	Service Request #	SR00028932
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mitchelcs	email address:	Christy.Mitchell@remington.com

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

PETER VECCHI
172 FLAMINGO RD
EDGEWATER, FL 32141 US
SR00028932

Email:

RETURN ITEM TO:

ILN

Arms Services



4XX596 SEP 12, 2012 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067109029
REF 1:SR00028932
REF 2:

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
DV 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 0.50
AH 0.00 PR 0.00 SD 0.00
TOT PUB CHG 10.22 PUB+HANDLING 10.22

ATTN: Prod Serv #7926