

Remington Arms Co., Inc.
Product Service
Legal Case #:8273

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
289613	11/16/2012	12/5/2012	12/5/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mark	Holden	1908 Davis Rd	Coldwater	MS	38618		E mbcmark@bellsouth.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	gun will fire	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				
12/21/12 Per note on SR, gun will fire per found note.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/308 WIN	n/a	6252288	WS	8/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	ORGILL BROS MEMPHIS TENN		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Remington/660/CF/BA						
Replace TPA, clean and test under recall at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	106.51	12/21/2012				
12/21/12 Per Ilion, trigger assm dirty and rusty. Replace TPA, clean and test under recall at no charge.cm						

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/5/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO

Cause	4015	Improper Maintenance	RIFLE WAS ESTIMATED FOR REPAIR BEFORE P.S. INSPECTION
Barrel	Description		20" 308 WIN
	Date Code		WS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	DIRTY,RUSTY
	Stock Condition	Worn; Functioning	MARS SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY WILL FOLLOW DOWN
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

9/21/12
20"
WS8/60
3.5#
.066

Service Request Number SR00033649		Serial Number / Description 6252288 Model: 660		Date of Request: 11-05-2012 Date Printed: 11-05-2012	
Customer: MARK HOLDEN 1908 DAVIS RD COLDWATER, MS 38618 US		Destination: Arms Services 14 Hoefler Ave Hion, NY 13357 US			
Email: mbcmark@bellsouth.net		Email:			
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION					
Service Request Section SNIP program - gun will fire per found note					
Parts And Service Details					
Serial Number: 6252288		Model: 660		Barcode: RE00289613	
Or Needed		Warranty		Price Disc Amount	
T.A. Daily & Sons TPA, clean + test fire under MCAL AT M/C #230145					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the					
Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00					