

Remington Arms Co., Inc.
Product Service
Legal Case #:8045

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
285585	10/15/2012	10/16/2012	10/16/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Remington Arms	Kris Carson		2592 Arkansas Hwy 15 N	Lonoke	AR	72086		W 501-676-3161
Incident		Jack	Fitzhugh	2546 Blackjack Rd.	Ward	AR	72176		H n/a

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

Kris Carson sent the rifle in for Jack Fitzhugh, an employee in Lonoke. Jack stated the gun discharged when the bolt was locked down. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPRG	27410	71209205	LZ	5/25/2006
Date Purchased	Where Purchased	Accessories	Original Owner			
	Jack Fitzhugh		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair at a discount						

Repair/Replacement Cost Repair/Replacement Date

10/30/12: Per Ilion - TA dirty, sticky & trigger is not returning properly. Will check over completely, clean & test fire at 1/2 charge. I emailed Kris Carson w/updated quote to repair. I took shipping charge off as goodwill. Kris will get with the employee & give him the quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/16/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		LZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	RIFLE DIRTY. HAS WHAT FEELS LIKE A FINE SAND IN THE ACTION
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY TRIG NOT RETURNING PROPERLY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Carson, D. Kris

From: Carson, D. Kris
Sent: Tuesday, October 09, 2012 10:20 AM
To: Matousek, Rob A.
Subject: Employee guns to you

Mr. Rob,

Two things.

First, I have an 11-87 barrel that belongs to the Operations Manager (Roger Lynch). The gas cylinder has detached from the barrel. I don't know if this is fixable or not. Serial # off of gun is: PC714532.

Second, Remington 710. The gun was brought in by an employee who stated that the weapon discharged when the bolt was locked down. S/N: 71209205 30-06

Jack Fitzhugh
2546 Blackjack Rd.
Ward, AR 72176

I will include copies of this paperwork with the items.

Thanks,

Kris Carson, P.E. | Product Services Manager - Ammunition
Remington Arms Company, LLC.

2592 Arkansas Hwy. 15 No., P.O. Box 400, Lonoke, AR 72086
Phone 501-676-4197 | Fax 501-676-4231 |
kris.carson@remington.com

Shmaster Firearms |
t Corp | Mountain

71209205

Model: 710



RE00285585

of the individual or entity to which
the intended recipient, be advised
this e-mail is strictly prohibited. If you
error and delete this e-mail from your

RECEIVED
OCT 17 2012

BY:.....

T.A. Dirty, sticky & Trig. is not
returning properly. Won
check over completely, clean
& repair as needed & test fire.
AT 1/2 charge.

Q

IN THE EVENT OF AN
EMERGENCY
Spill, Leak, Fire, Exposure, Accident
CALL CHEMTREC DAY OR NIGHT
(800) 424-9300 (Toll Free)
In Washington, D.C. 483-7616
Outside Continental U.S.A.
(703) 527-3887 (Collect)

Remington.

Remington Arms Company, Inc.
2592 Arkansas Hwy. 15N
P.O. Box 400 - Lonoke, AR 72086
(501) 676-3161
www.remington.com

MEMORANDUM OF SHIPMENT
OTHER THAN PRODUCT

SOLD TO:

INVOICE #:

DATE: 9-Oct-12

SHIPPING MEMO #: 64897

SHIPPED FROM: LONOKE

VIA: GROUND

CASES: 2 WEIGHT:

DATE OF SHIPMENT: 10/10/2012

COLLECT ☐ PREPAID ☒

SHIPPED TO: Attn: Rob Matousek
Remington Arms Co., Inc.
14 Hoeller Ave.
Ilion, NY 13357 ph: 315-895-3402

QUANTITY	DESCRIPTION OF SHIPMENT	UNIT PRICE	
1	EA Remington Model 11-87 SN PC 714532 21" RC Camo Barrel Rifle sights Broken Gas Cylinder Employee Roger Lynch		
1	EA. Rem 710 - 30/06 SN 71209205 weapon discharged when bolt was locked down Employee Jack Fitzhugh		
	customer's property		

(TO BE FULLY COMPLETED BY ORIGINATOR OF SHIPMENT) REASON FOR SHIPMENT:

Guns sent to Ilion for repair and returned
to Lonoke attn: Kris Carson

Shipment Authorized By (Print Last Name)

CARSON

Authorized Signature

KRIS CARSON

Date: 10/9/2012

Phone Ext.

4197

Material To Be: Retained

Returned ☒Consigned ☐

Shipping Instructions: Material To Be Shipped:

Collect: ☐Prepaid: ☒Insured? ☒

Insured Value:

Shipping Charge Including Insurance:

Charge UPS or Freight to Account #:

8980500/36360

Billing Instructions: Amount Customer To Be Billed: \$

Cash Terms of Payment:

Credit Billing to Account: #

State Sales Tax Applicable:

Yes

No ☒

Special Instructions:

TO BE COMPLETED BY SHIPPING DEPT:

ASSEMBLED BY:

CHECKED BY THART

AUTHORIZATION LWADDELL

DATE 10/9/2012

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:	10/15/2012
RE00285585	71209205	Estimate Date:	10/30/2012
	Model 710 Center Fire Caliber: 30 -06	Date Printed:	10/30/2012

Customer:

REMINGTON ARMS CO INC
2592 HWY 15 N
ATTN: KRIS CARSON
LONOKE, AR 72086 US

Return To:

REMINGTON ARMS CO INC
2592 HWY 15 N
ATTN: KRIS CARSON
LONOKE, AR 72086 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature:

Daytime Phone: () _____ Time to Call: _____ Date: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assm dirty and sticky.trigger is not returning properly.will check over completely, clean, repair as needed and test fire

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000118	Service	GR-CLEAN	1	Billable	1	28.00	50	14.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 25.50

Est Sales Tax: 1.18

Grand Total: \$26.68