

Remington Arms Co., Inc.
Product Service
Legal Case #:8215

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290386	11/26/2012	11/28/2012	12/13/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ronald	Markley	1620 Rosecrans Dr	Billings	MT	59105		H 406-256-3997

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054	As received	Follows Down	
S	Accidental discharge	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C	12/11/12 Per note on SR, accidental discharge.cm			

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/270 WIN	27408	71040584	XU	12/3/2001 11:42:26 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (MT) CORPORATION	SCOPE BASE	U			

CONCERN:ACCIDENTAL DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replacing with 770						
	Repair/Replacement Cost	Repair/Replacement Date				
	132.00	12/13/2012				

12/13/12 Left msge for Markley to call me. Need to see if he is ok with 770 replacement.cm 12/13/12 Spoke with Markley, he's ok with the 770 as replacement.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/28/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4054	As received Follows Down	DOES NOT PASS SAFETY NULL TEST. TRIG ASSM NO LONGER AVAIL. FOR REPAIR
Barrel	Description		22" 270 WIN
	Date Code		XU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN FROM NULL TEST
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

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XU12
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Service Request Number SR00034355	Serial Number / Description 71040584 Model 710 RIFLE Caliber: 270	<i>8215</i>	Date of Request: 11/08/2012 Date Printed: 11/08/2012
Customer: RONALD MARKLEY 1620 ROSECRANS DRIVE BILLIGS, MT 59105 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	Email:	Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
Accidental discharge. 11/8 drs

RECEIVED
NOV 29 2012

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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*I send this in a hard case
as I have no other way to ship,
Please return if possible
Thanks
Ron Markley*

Serial Number: 71040584
Model: 710



RE00290386

the item(s)	Sub Total:	.00
	Est Sales Tax:	.00
	Grand Total:	\$.00